

Sunset Public Hearing Questions for
Board for Licensing Contractors
Created by Section 62-6-104, *Tennessee Code Annotated*
(Sunset Termination June 2014)

1. Provide a brief introduction to the board, including information about its purpose, statutory duties, staff, and administrative attachment.

Introduction: The Board for Licensing Contractors was originally established in 1931. It is comprised of nine (9) board members, all appointed by the Governor, to serve seven (7) year terms. The law has specific requirements of the make-up according to trade and residency from each grand division of the state.

Purpose: The Board oversees the contracting industry. The Board strives to assure quality and fair construction practices are in place to protect the safety and welfare through regulation by means of examination (ensuring the applicant is knowledgeable); licensure (fulfills application requirements such as financial, experience and insurance); and disciplinary action for enforcing the statute.

Statutory Duties: Pursuant to T.C.A. § 62-6-108, to make bylaws, rules and regulations; and T.C.A. § § 62-6-111 and 62-6-521, license approval and disciplinary action. The Board has a total of 31,491 active licensees and regulates five (5) professions, as follows:

- Contractors (*projects \$25,000 and up*)
- Home Improvement Contractors (*projects \$3,000 - \$24,999*)
 - Limited to the nine (9) counties that adopted the law (Bradley, Davidson, Haywood, Hamilton, Knox, Marion, Robertson, Rutherford and Shelby)
- Limited Licensed Electricians (*electrical work less than \$25,000*)
 - Inspections performed by the Division of Fire Prevention
- Limited Licensed Plumbers (*for projects less than \$25,000*)
 - Inspections performed by the Division of Fire Prevention
- Contractor Pre-licensed Course Providers (*exam preparation schools*)

Staff: The Board appoints an Executive Director and there are 15 employees in the Board office.

Administrative Attachment: The Board for Licensing Contractors is attached to the Regulatory Boards within the Department of Commerce and Insurance.

2. Provide a list of current members of the board and explain how membership complies with Sections 62-6-104 and 62-6-106, Tennessee Code Annotated. Are there any vacancies on the board? If so, what steps have been taken to fill the vacancies? Have any members been removed from the board as authorized at Sections 62-6-104(b) and 62-6-105(d)?

List of Current Board Members: (See Attachment A – Page 12)

Vacancies: One (1) vacancy. However, a member may serve until reappointment or until the Governor makes an appointment. Based upon communications with the Department, the Governor's office is in the process of researching contractors.

Removal: None

3. Does the board's membership include public/citizen members? Female members? Members of a racial minority? Members who are 60 years of age or older?

Yes, the following is a breakdown of these members:

Public Members: 1
Female Members: 1
Racial Minority: 1
60+ Years of Age: 4

4. How many times did the board meet in fiscal years 2011 and 2012, and how many members were present at each meeting?

Pursuant to T.C.A. § 62-6-109, the Board is required to meet six (6) times annually with one meeting being in each grand division. A quorum is considered five (5) members.

- **FY 2010-2011 Board Meetings:**
 - 6 - Board Meetings (*1-2 days in length; includes Formal Hearings and Rulemaking Hearing*)
 - 6 - Teleconferences

<u>Date of Meeting</u>	<u>Type of Meeting</u>	<u>#of Members</u>
07/02/2010	Teleconference	6
07/27/2010	Board Mtg./Formal Hearings	9
07/28/2010	Formal Hearing	8
08/16/2010	Teleconference	6
09/13/2010	Teleconference	5
09/28/2010	Board Mtg.	5
11/16/2010	Board Mtg./Formal Hearings	6
11/17/2010	Board Mtg./Formal/Rulemaking Hearing	5
11/23/2010	Teleconference	6
01/25/2011	Board Mtg.	7
02/23/2011	Teleconference	6
03/29/2011	Board Mtg.	7
03/30/2011	Formal Hearings	5
05/24/2011	Board Mtg./Formal Hearings	7
06/17/2011	Teleconference	8

- **FY11-12 Board Meetings:**

- 6 - Board Meetings (*1-2 days in length; includes Formal Hearings and Rulemaking Hearing*)
- 1 - Teleconference

<u>Date of Meeting</u>	<u>Type of Meeting</u>	<u>#of Members</u>
07/26/2011	Board Mtg.	8
09/27/2011	Board Mtg.	6
11/29/2011	Board Mtg.	8
11/30/2011	Formal Hearings	5
01/10/2012	Teleconference	9
01/24/2012	Board Meeting	8
03/27/2012	Board Mtg.	6
03/28/2012	Formal/Rulemaking Hearings	6
05/22/2012	Board Mtg.	6

5. What per diem or travel reimbursement do board members receive? How much was paid to board members during fiscal years 2011 and 2012?

- **Per Diem and Travel:** The per diem is \$50.00 per day pursuant to TCA § 56-1-307; travel is in accordance with T.C.A. § 4-3-1008 (3), standard “Department of Finance and Administration Comprehensive Travel Regulations” Policy #8.

	<u>FY10-11</u>	<u>FY11-12</u>
▪ Per Diem:	\$2,900	\$2,650
▪ Travel:	\$9,076	\$9,747
▪ Total:	\$11,976.22	\$12,397.49

6. What were the board’s revenues (by source) and expenditures (by object) for fiscal years 2011 and 2012?

FY 2010-2011	Revenue	Expenditures
Limited Licensed Plumbers	\$ 14,213	22,852
Contractors Board - Prelicensing Course	0	0
Limited Licensed Electricians	467,358	142,462
Contractors (including Home Improvement)	2,279,372	1,785,588
Total Contractor Divisions	<u>\$2,760,943</u>	<u>\$1,950,902</u>
FY 2011-2012		
Limited License Plumbers	\$ 95,656	18,265
Contractors Board - Prelicensing Course	0	0
Limited License Electricians	20,697	148,446
Contractors (including Home Improvement)	2,361,908	1,748,546
Total Contractor Divisions	<u>\$2,478,261</u>	<u>\$1,915,257</u>

7. Is the board subject to Sunshine law requirements (Section 8-44-101 et seq., *Tennessee Code Annotated*) for public notice of meetings, prompt and full recording of minutes, and public access to minutes? If so, what procedures does the board have for informing the public of meetings and making minutes available to the public?

- **Sunshine Law:** Yes

- **Procedures:**
 - The Division of Regulatory Boards provides a monthly activity report with meeting dates, locations at: <http://tn.gov/commerce/meetings.shtml>
 - A notice of meetings and hearings are also posted on the Board's website at: <http://www.tn.gov/regboards/contractors/>
 - Agendas are forwarded to various trade associations for posting.
 - The Board utilizes a court reporter to record minutes of each meeting. Transcripts and audio are available upon request and links are provided from the Board's website.

8. Please describe what policies and procedures the board has in place to address potential conflicts of interest by board members and staff. A prior audit report noted that, "Board and Commission members have not signed conflict-of-interest statements annually." Are the conflict-of-interest forms now reviewed and signed annually or is the board still reviewing and signing the forms once per term (every seven years) as in the past?

The Department of Commerce and Insurance requires each employee and Board member to sign a "Conflict of Interest" notice annually. This item is provided on the agenda of every first annual Board meeting (January).

In addition, Board members are presented complaint cases without the names of any of the parties being identified and Board members with prior knowledge of a complaint may recuse themselves from consideration of that matter. Board members are advised by an Administrative Law Judge prior to a formal hearing to disclose conflicts and will recuse themselves on any case where they have prior knowledge.

9. What were the board's major accomplishments during fiscal years 2011 and 2012?

- Imaging to transfer paper files to secure electronic data
- Online renewals

10. How many complaints did the board receive during fiscal years 2011 and 2012? What were the most typical reasons for complaints? Describe actions to improve tracking and timeliness of complaint processing since the December 2006 audit in which a finding was taken concerning shortcomings in the handling of complaints by the board and the Department of Commerce and Insurance.

- **Complaints Received FY 2011 and 2012:**

FY 11 – 486

FY 12 – 475

- **Typical Reasons for Complaints:**

Unlicensed activity; poor workmanship; failure to respond; fraud

- **Actions Taken to Improve Tracking and Timeliness of Complaint Processing:**

A. Monitored - The Division of Regulatory Boards closely monitors complaint cases, and provides a weekly report with a summary of every open case with a status. Based upon these reports, the Board typically maintains their goal for 70% of these complaint cases to be presented to the Board and Board action taken within 180 days, however, those requiring a formal hearing for unpaid penalties or disciplinary action, take longer to process. The attorneys and Board staff meet monthly to go over these open complaint cases.

B. Legal Staff - The Department has assigned two additional attorneys to the Board since the last audit, and there are now three (3) attorneys, as well as a paralegal staffed to process complaints and requests for investigations. Two (2) of these attorneys' main focus is to conduct formal hearings as authorized by the board in order to get cases addressed in a timely manner.

C. Board Office - An Administrative Manager continues to oversee the complaint process in the Board's office. Staff sets up the complaint into the computer system, assigns a file number; corresponds to the complaint parties acknowledging receipt; and forwards the open complaint to the Legal section where it is now primarily handled. An attorney will review to determine the jurisdiction of the board. In some cases, if it is a cosmetic issue without violations of law, these are forwarded to the Division of Consumer Affairs for mediation, if this would be the most beneficial to a consumer.

D. Board Review - To prevent prejudicial decisions, the Board's subcommittees (Residential and Commercial) review a "Legal Report" compiled by the Legal section, with the alleged violations for each case summarized and their recommendations for discipline or dismissal, without any of the parties identified. The Board no longer reviews the actual complaint file submitted by the consumer and relies solely on the facts provided in the report by the attorney.

After the subcommittees review the Legal Report, they make a recommendation to the full Board votes on action as recommended or revised. After the Board meeting, Legal reports the findings to the Board office. Once a case is closed, the Board's office will notify the complaint parties. Those with disciplinary action recommended, remain open with Legal to process for negotiation of agreed orders.

11. Section 62-6-112(a), *Tennessee Code Annotated*, lists nine “major Construction Classifications in which a contractor may apply for license.” Additionally, since 2007, the board has been responsible for the licensure of home improvement contractors. How many applications for each type of license did the board receive during each fiscal year of 2011 and 2012? In each of those categories, how many licenses were granted? How many were denied and what were the primary reasons for denial? How many licenses were suspended or revoked during the same period? What were the primary reasons for most revocations?

Contractors	FY11	FY12
• Number of Applications Received:	1142	1117
• Numbers of Licenses Granted:	843	784
• Denied:	6	5
• Incomplete:	293	328
• Reasons for Denial: Complaint History; Law Violations; and Felony Convictions;		

Home Improvement	FY11	FY12
• Number of Applications Received:	387	423
• Numbers of Licenses Granted:	330	333
• Denied:	8	6
• Incomplete:	49	84
• Reasons for Denial: Complaint History; Law Violations; and Felony Convictions;		

- **Suspended or Revoked Licenses:**
 - FY 11 – Suspended 2; Revoked 7
 - FY 12 – Suspended 0; Revoked 5
- **Primary reasons for most revocations:**
 Fraud; Misconduct; Gross Negligence; Felony Conviction; Falsification of Application; and Workmanship.

12. What individuals or groups, if any, are exempt from contractor licensure requirements?

Exemptions

- Individual Use - Any person, firm or church, for the purpose of constructing residences or buildings for their own use, and not for sale, lease or rent and not open to the public (TCA § 62-6-103).
 - Homeowner Exemption - Allowed to obtain one (1) building permit every two years, to build a personal residence on their property.

- A homeowner may also perform electrical and plumbing work on their own residence without a Limited Licensed Electrician (LLE) or Limited Licensed Plumber (LLP) license.
- A homeowner living in a Home Improvement (HI) county is exempt from the HI license and may perform work on their rental properties or those for sale or lease.
- Non-profit § 501(c)(3) groups may construct residences (TCA 62-6-103).
- Students enrolled in educational institutions under supervision of faculty, may construct single residences (T.C.A. § 62-6-103).
- Projects less than \$25,000 - Unless it falls into a county requiring a state LLE, LLP or HI licenses.
- Subcontractors are exempt from Contractor's licensing, except for the following: electrical, plumbing, mechanical, or HVAC subcontractors performing work \$25,000 or more must be licensed; masonry, if the total project is \$100,000 or more, must be licensed; and most recently, roofing subcontractors for projects \$25,000 or more now must be licensed.
- Bids let by the Department of Transportation (T.C.A. § 62-6-120). However TDOT now requires a license in order to be awarded a project.
- Alarm System Contractors licensed by the Alarm Board (TCA § 62-6-135) are exempt from obtaining a separate license as an electrical contractor.

13. In 2007 regulation of home improvement contractors was shifted from the Home Improvement Commission to the Board for Licensing Contractors. In what ways, if any, did this action change the way in which home improvement contractors are licensed and regulated?

Change in Licensing: No administrative changes. Expense saved; alleviated four (4) meetings required by statute. Enable regulation to be operated in a self-sufficient status by combining revenue and resources.

14. How many civil penalties were imposed during fiscal years 2011 and 2012? Please describe what maximum civil penalties may be assessed against different types of contractors. What was the total amount of penalties imposed under each type of license for each of those two fiscal years and how much of that amount was collected? What was the largest single penalty imposed and what was the smallest?

- **Total Civil Penalties:**
 - FY 11 – 82
 - FY 12 – 62
- **Maximum Civil Penalties Assessed:**
 - Contractors - Rule 0680—1-.19 (*may be assessed per day*)
 - \$50 - \$1,000

- \$50 - \$5,000 (*Civil Proceedings*)
- Home Improvement – TCA 62-6-509
 - Up to \$500
 - Up to \$1,000 (*Civil Proceedings*)
- Limited Licensed Electrician – Rule 0680—3-.06 (*may be assessed per day*)
 - Up to \$1,000
- Limited Licensed Plumber – Rule 0680—4-.06 (*may be assessed per day*)
 - Up to \$1,000
- Prelicensed Course Provider – Rule 0680—5-.10
 - \$250 - \$1,000

• **Total Amount of Penalties Imposed and Collected:**

1701 (Home Improvement)

	FY 11	FY 12
Imposed:	\$2,674,788.50	\$27,950
Collected:	\$7,000	\$27,450
Referred for collection:	\$2,667,788.50	\$500

1801 (Contractors)

Imposed:	\$695,375	\$182,980
Collected:	\$108,473	\$66,254
Referred for collection:	\$586,902	\$116,726

1802 (Limited Licensed Plumber)

0

1803 (Pre-Licensing Course Provider)

0

4001 (Limited Licensed Electrician)

Imposed:	\$3,000	\$500
Collected:	\$2,100	\$500
Referred for collection:	\$900	0

• **Largest and Smallest Single Penalty:**

<u>Prof</u>	<u>Largest</u>	<u>Smallest</u>
1701 (HI)	\$2,656,168.50	\$250
1801 (CONT)	\$519,000	\$200
4001 (LLE)	\$1,000	\$1,000

15. **How many reports did the board receive concerning unlicensed contractors during fiscal years 2011 and 2012? How does that compare to prior years? What actions has the board taken to reduce the number of unlicensed contractors?**

- **Reports of Unlicensed Contractors:**
 - FY11 – 193
 - FY12 - 219
- **Comparison to prior years:**
 - No significant change.
- **Actions Taken to Reduce the Number of Unlicensed Contractors?**
 - Complaint driven enforcement

16. What reports does the board prepare concerning its activities, operations and accomplishments? Who receives copies of these reports? Please attach copies of any such reports issued during fiscal years 2011 and 2012.

Reports: Activity Report; Disciplinary Action Report; and Press Releases
(Newsletters are in process)

Receipt: Media; Website; and Email Notifications

(See Attachment B – Page 13 - 16)

17. Has the board promulgated rules as authorized by Section 62-6-108(a) and as directed by Sections 62-6-112(b), 62-6-116(h), 62-6-201(b) and 62-6-120(e)(2)? If so, please cite the references.

- Yes. See the following:

Rulemaking 11/17/10 – Effective 10/23/2011

0680-01-.09	Change in Mode of Operation
0680-01-.16	Appendix A of Rule 0680-01-.12
0680-01-.19	Civil Penalties
0680-01-.24	Bidding Procedures
0680-01-.25	Contracting in Correct Name; Change of Name
0680-04-.01	Limited Licensed Plumbers – Definitions
0680-04-.07	Inspections

Rulemaking 3/28/2012 – Effective 03/8/2013

0680-01-.13	Monetary Limitations
0680-01-.16	Appendix A of Rule 0680-01-.12
0680-01-.26	License Requirement for Property Owners
0680-01-.27	Misconduct
0680-01-.28	Emergency Actions
0680-01-.29	Limited Residential License (<i>Withdrawn</i>)
0680-04-.05	Limited Licensed Plumber - License Renewal

18. Section 62-6-118, *Tennessee Code Annotated*, provides for the revocation or suspension of licenses for various reasons. During fiscal years 2011 and 2012, how many licenses

were revoked and how many suspended under this authority and what were the most common reasons for revocation or suspension? During the same period of time, how many previously revoked or suspended licenses were reissued and what actions were typically taken by licensees to justify the reissuances of revoked or suspended licenses?

- **Revoked/Suspended:**
FY 11 – Suspended 2; Revoked 7
FY 12 – Suspended 0; Revoked 5
- **Reasons:**
Fraud; Misconduct; Negligence; Felony; False Evidence; Workmanship
- **Reissued:**
Revoked – 0
Suspensions were for a specific amount of time prior to revocation.

19. Describe any items related to the board that require legislative attention and your proposed legislative changes.

The Board will discuss and provide this information to the Department prior to the next Legislative session.

20. Should the board be continued? To what extent and in what ways would the absence of the board affect the public health, safety, or welfare?

Continuation: Yes

Affect: An absence of the Contractor's Board would affect the public health, safety and welfare in many ways.

- Consumers would not have a means to identify a qualified contractor.
- There would not be a resource to file a complaint.
- Licensing provides a deterrent to bad workmanship and encourages codes compliance.
- Licensing also promotes fair construction practices (*level playing field*). Many complaints are received from licensees reporting unfair practices, bidding law violations and failure to pay subcontractors.

21. Please list all board programs or activities that receive federal financial assistance and, therefore are required to comply with Title VI of the Civil Rights Act of 1964. Include the amount of federal funding received by program/activity.

None

- **If the board does receive federal assistance, please answer questions 22 through 29. If the board does not receive federal assistance, proceed directly to question 28.**
- Questions 22 – 27 are not applicable and have been deleted

28. Please provide a breakdown of current board staff by title, ethnicity, and gender.

Gender	Total	Black	White
Male:	3	0	3
Females:	13	7	6

TITLE	Gender	Race
Executive Director	F	W
RB Manager	F	W
AARB3	M	W
AARB1	F	B
Auditor 3	F	W
Auditor 3	M	W
AABR 2	F	B
AARB1	M	W
AARB 1	F	B
AABR 1	F	W
Licensing Tech	F	W
Licensing Tech	F	B
Licensing Tech	F	B
Licensing Tech	F	W
Licensing Tech	F	B

29. Please list all board contracts, detailing each contractor, the services provided, the amount of the contract and the ethnicity of the contractor/business owner.

- **Contract:** PSI Services, LLC
- **Type:** Exam Development and Administration Services for the following:
 - Contractors
 - Residential, Commercial and Industrial Building
 - Mechanical (Plumbing, HVAC, and Fire Sprinkler)
 - Electrical
 - Masonry
 - Business and Law
 - Limited Licensed Electrician
 - Limited Licensed Plumber
- **Amount:** No Cost Contract - Applicant's exam fee is \$55.00 and optional \$50.00 fee for review services. Fees are paid directly to the vendor. An RFP was bid and awarded to the best and lowest priced vendor.
- **Ethnicity:** Not minority or disadvantaged

Note: We are currently in the process of contracting with Contractor Inspectors.

TENNESSEE BOARD FOR LICENSING CONTRACTORS

<p>Attachment A Question #2</p>

<u>Member</u>	<u>Type</u>	<u>Term Expiration Date</u>
<p>Mark Brodd, Chairman Blaine Construction Corporation 6510 Deane Hill Dr. Knoxville, TN 37919 (865) 560-2154 – Fax: (865) 539-2212 Cell: (865) 207-3066 Email: mbrodd@blaineconstruction.com</p>	<p>Commercial Contractor (East Grand Division)</p>	<p>06-30-2015</p>
<p>Reese Smith, III, Secretary Haury & Smith Contractors 2033 Richard Jones Rd. Nashville, TN 37215 (615) 383-9070 - FAX# (615) 383-1522 Cell: (615) 351-8686 Email: rsmith44@haurysmith.com</p>	<p>Residential Contractor (Middle Grand Division)</p>	<p>12-31-2018</p>
<p>Gerald (Jerry) Hayes, Vice Chair J.R. Hayes Construction Co., Inc. P.O. Box 908 [2525 Hwy 79 South] Paris, TN 38242-0908 Telephone: (731) 642-4707 – Fax: (731) 642-8890 Cell: (731) 644-6700 Email: sndoc@yahoo.com</p>	<p>Highway Contractor (West Grand Division)</p>	<p>12/31/2015</p>
<p>Cindi Gresham DeBusk GCS Group, LLC P.O. Box 1230 Powell, TN 37849 Cell (865) 679-7654 - Fax: (865) 686-4501 Email: gcsgroup@comcast.net</p>	<p>Electrical Contractor (East Grand Division)</p>	<p>12-31-2017</p>
<p>William E. (Bill) Mason 2367 Lights Chapel Rd. Greenbrier, TN 37073 Cell: 615-594-3511 Email: billemason@aol.com</p>	<p>Public Member (Middle Grand Division)</p>	<p>12-31-2017</p>
<p>Ernest M. Owens Bricks, Inc. 2312 Bright Rd. Memphis, TN 38114-5309 (901) 743-0990 – Fax: (901) 744-9555 Cell: (901) 219-4789 Email: buckowens@bricks-incorp.com</p>	<p>Commercial Contractor (West Grand Division) (Minority)</p>	<p>12/31/2012</p>
<p>Marvin Sandrell Sandrell Heating & Air Conditioning, Inc. P.O. Box 1405 Columbia, TN 38402 (931) 381-2413 – Fax# (931) 381-6133 Cell: (931) 626-6662 Email: gburgess@sandrellhvac.com or marvin@sandrellhvac.com</p>	<p>Mechanical Contractor (Middle Grand Division)</p>	<p>12/31/2013</p>
<p>Jack (Ronnie) Tickle TAPP Enterprises, Inc. 4800 Navy Rd., Suite 5 Millington, TN 38053 (901) 872-8146 – Fax (901) 873-0411 Cell: (901) 870-4406 Email: jacktickle@aol.com</p>	<p>Residential Contractor (West Grand Division)</p>	<p>07/31/2015</p>
<p>Keith Whittington Whittington Construction Co. 102 Daniels Way Johnson City, TN 37615 Cell: (423) 791-0384 Email: kwhittington@whittingtonconstruction.com</p>	<p>Residential Contractor (East Grand Division)</p>	<p>12-31-2014</p>

**APRIL 2013
DISCIPLINARY ACTION REPORT**

Board for Licensing Contractors

Respondent: All Metal Roof Systems Inc, Cordova, TN
Violation: Unlicensed Activity
Action: \$500 Civil Penalty

Respondent: Capturion Network, Laurel, MS
Violation: Unlicensed Activity
Action: \$5,000 Civil Penalty

Respondent: Construction Works LLC, Hendersonville, TN
Violation: Unlicensed Activity
Action: \$500 Civil Penalty

Respondent: Marcus Lenier Gibbs DBA Lenier Construction and/or Lenier Construction
& Home Improvement and/or Lenier Construction & Sheet Metal,
Memphis, TN
Violation: Unlicensed Activity
Action: \$4,000 Civil Penalty

Respondent: Superior Roofing of Memphis LLC, Memphis, TN
Violation: Unlicensed Activity
Action: \$1,750 Civil Penalty

Respondent: Billy S. Walls DBA B.S. Walls Construction, Knoxville, TN
Violation: Negligence; Gross Misconduct
Action: \$23,000 Civil Penalty and Revocation

Respondent: Michael Carl Johnson, Clarksville, TN
Violation: Felony Conviction
Action: 1 Year Suspension of LLP License

Respondent: Landon Smelcer Construction, Pigeon Forge, TN
Violation: Poor Workmanship
Action: \$1,000 Civil Penalty

Below are direct links to all of our Divisions individual Public Meetings Calendars and the Corresponding Agenda/Minutes pages:

PUBLIC MEETING CALENDARS AND AGENDA/MINUTES		
Divisions (Websites)	Public Meetings Calendar	Agenda & Minutes
Insurance Division	N/A	N/A
Fire Prevention Division	N/A	N/A
Consumer Affairs Division	N/A	N/A
Athletic Commission	Calendar	Agenda & Minutes
Securities Division	N/A	N/A
TennCare Oversight	N/A	N/A
Emergency Communications Board	Calendar	Agenda & Minutes
Law Enforcement Training/POST Commission	Calendar	Agenda & Minutes
Regulatory Boards (Websites)	Public Meetings Calendar	Agenda & Minutes
Accountancy	Calendar	Agenda & Minutes
Alarm Systems Contractors	Calendar	Agenda & Minutes
Architect/Engineers	Calendar	Agenda & Minutes
Auctioneers	Calendar	Agenda & Minutes
Barbers	Calendar	Agenda & Minutes
Burial Services	Calendar	Agenda & Minutes
Collections	Calendar	Agenda & Minutes
Contractors	Calendar	Agenda & Minutes
Cosmetology	Calendar	Agenda & Minutes
Funeral/Embalmers	Calendar	Agenda & Minutes



 Commerce & Insurance

Commerce & Insurance offers Tennesseans storms-related tips on insurance, contractors

 Tuesday, November 06, 2012 | 01:03 pm

NASHVILLE, TN – As temperatures change, storms can result, bringing damage to our homes. The Department of Commerce and Insurance (TDCI) would like to offer consumers some tips for interacting with insurance companies and for selecting contractors:

- As soon as possible after an event affects your home, check the damage to see whether you should contact your insurance company to file a claim.
- If you choose to contact your company, locate a copy of your policy and read through it. Make a thorough inventory for your adjustor of all of the items missing from or damaged in your home.

[More](#)

 Commerce & Insurance

Commerce & Insurance issues Feb. 2013 Regulatory Boards Disciplinary Actions Report

 Friday, March 15, 2013 | 04:45 pm

NASHVILLE, TN – Please see the attached February 2013 disciplinary actions report for Commerce and Insurance. The disciplinary actions report is issued each month by Commerce and Insurance's Division of Regulatory Boards. Each board and commission is empowered by statute to take disciplinary action, including the revocation of licenses and assignment of civil penalties, against license holders found to have violated laws governing their professions.

The reports (archived at <http://1.usa.gov/zofWtO>) and Commerce and Insurance's regulatory board licensing database, <http://verify.tn.gov>, can be useful tools for Tennesseans looking to do business with licensed professionals.

[More](#)

PUBLIC MEETINGS CALENDAR			
2013 SCHEDULE			
January 29-30, 2013	8:30 a.m (CT)	Nashville (Board Office) 3rd Floor, Andrew Johnson Tower; 710 James Robertson Pkwy. (Directions)	Interviews and Business Meeting. **Formal Hearings scheduled for the second day
March 26, 2013	8:30 am (CT)	Nashville Davy Crockett Tower 500 James Robertson Pkwy. Interviews - 6th Floor Business Meeting - 1st Floor	Interviews and Business Meeting.
*April 2, 2013 *Board Members will not be present.	9:00 am (CT)	Nashville Davy Crockett Tower 500 James Robertson Pkwy. Conference Room, 1B	Formal Hearings - Administrative Law Judge Note: This is not a regularly scheduled Board meeting.
*May 14, 2013 *Board Members will not be present	9:00 am (CT)	Nashville Davy Crockett Tower 500 James Robertson Pkwy. Conference Room, 1B	Formal Hearings - Administrative Law Judge Note: This is not a regularly scheduled Board meeting.
May 21, 2013	8:30 am (CT)	*Nashville Davy Crockett Tower 500 James Robertson Pkwy. >>Interviews 6th Floor >>Business Meeting - 1st Floor	Interviews and Business Meeting.