

SENATE BILL 1564

By Hensley

AN ACT to amend Tennessee Code Annotated, Title 12;  
Title 47, Chapter 18 and Title 65, relative to cell  
phone services.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Section 47-18-104(b), is amended by adding the following as a new subdivision:

( ) For cell phone service providers, failing to provide an existing customer with a written summary to approve and sign before entering the customer into a new or modified plan for cell phone service. The written summary must include all current charges in the customer's existing plan, any increases or decreases in charges applicable if the customer chooses to enter into a new or modified plan, and the new adjusted amount that the customer will owe under the new or modified plan with all included charges and any one-time charges.

SECTION 2. This act shall take effect July 1, 2020, the public welfare requiring it, and shall apply to cell phone service plans entered into, renewed, or modified on or after that date.