

HOUSE BILL 1131

By White D

AN ACT to amend Tennessee Code Annotated, Title 56,
relative to managed health insurance practices.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Section 56-7-2356(b), is amended by deleting the subsection in its entirety and substituting instead the following:

(b) In addition to establishing the standards required pursuant to subsection (a), the managed health insurance issuer's network shall demonstrate the following:

(1) An adequate number of acute care hospital services, within a reasonable distance or travel time among covered persons;

(2) An adequate number of primary care providers within not more than thirty (30) miles distance or thirty (30) minutes travel time at a reasonable speed among covered persons;

(3) An adequate number of specialists and subspecialists, within a reasonable distance or travel time among covered persons;

(4) A comprehensive listing, made available to covered persons and health care providers, of the plan's network participating providers and facilities, and the listing shall be supplemented to show additions and deletions, if any exist, at least annually;

(5) The procedures for making referrals within and outside its network that, at a minimum, shall include the following:

(A) A process for expediting the referral process when indicated by a medical condition; and

(B) A provision that referrals approved by the plan cannot be retrospectively denied except for fraud or abuse, subject to the eligibility and coverage provisions of the contract;

(6) The process for monitoring and assuring on an ongoing basis the sufficiency of the network to meet the health care needs of populations that enroll in plans;

(7) The quality assurance standards, adequate to identify, evaluate, and remedy problems relating to access, continuity, and quality of care;

(8) The system for ensuring the coordination of care for covered persons receiving approved care from specialty providers; and

(9) Any other information required by the commissioner to determine compliance with this part.

SECTION 2. This act shall take effect July 1, 2013, the public welfare requiring it.