

HOUSE BILL 2647  
By West

AN ACT to amend Tennessee Code Annotated, Title 50, Chapter 6, relative to insurance adjusters in workers compensation cases.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. (a) Tennessee Code Annotated, Section 50-6-413, is amended by inserting the following language immediately after the first sentence:

In order to insure that claims can be handled promptly and fairly so as to provide adequate service to Tennessee employees and employers, each carrier shall be required to have all working claims files, and the adjuster assigned to each physically located in Tennessee.

(b) Tennessee Code Annotated, Section 50-6-413, is further amended by adding the following language at the end of the section:

In order to insure that claims adjusters/handlers manage the claim file in a manner that is both appropriate for the file and which provides adequate service to both the employee and employer and in order to insure that the claims adjuster performs the necessary contacts with employees and employers, the maximum number of indemnity claims assigned to each adjuster shall not exceed one hundred fifty (150). The division shall have the right to review each claims adjuster/handler's files to insure that each carrier complies with this section. In the event the division determines that the carrier is in violation of this section, the

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division shall assess a civil penalty of five hundred dollars (\$500) per day until the carrier comes into compliance with this section.

SECTION 2. This act shall take effect upon becoming a law, the public welfare requiring it.