
2019 - 2020 FACTBOOK



TENNESSEE
GENERAL ASSEMBLY

SENATE AND HOUSE FINANCE
WAYS AND MEANS COMMITTEE



STATE OF TENNESSEE
FINANCE, WAYS AND MEANS COMMITTEE
Senate and House of Representatives

BO WATSON

CHAIRMAN

Senate Finance, Ways and Means Committee
Suite 706, Cordell Hull
Nashville, Tennessee 37243
(615) 741-3227

SUSAN LYNN

CHAIRMAN

House Finance, Ways and Means Committee
Suite 622, Cordell Hull
Nashville, Tennessee 37243
(615) 741-7462

November 1, 2019

TO: The Honorable Randy McNally, Speaker of the Senate
The Honorable Cameron Sexton, Speaker of the House
Members of the 111th General Assembly

We are pleased to present this Fact Book that provides an overview of the FY 19-20 budget. It also contains a broad range of departmental information we hope you will find informative.

The Senate and House Finance, Ways and Means Committees and the Office of Legislative Budget Analysis hope you find this information useful for speeches, constituents' questions and general information. A copy of this document will also be made available for download on the website of the Tennessee General Assembly.

Very truly yours,

Bo Watson

Susan Lynn

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TENNESSEE GENERAL ASSEMBLY 2019-20 FACT BOOK

SENATE FINANCE, WAYS AND MEANS COMMITTEE MEMBERS

Senator Bo Watson, Chair
Senator John Stevens, First Vice-Chair
Senator Joey Hensley, Second Vice-Chair

Senator Richard Briggs	Senator Jack Johnson
Senator Todd Gardenhire	Senator Brian Kelsey
Senator Brenda Gilmore	Senator Ken Yager
Senator Ferrell Haile	Senator Jeff Yarbro

HOUSE FINANCE, WAYS AND MEANS COMMITTEE MEMBERS

Rep. Susan Lynn, Chair
Rep. Patsy Hazlewood, Vice-Chair

Rep. Charlie Baum	Rep. William Lamberth
Rep. Karen Camper	Rep. Brandon Ogles
Rep. John Crawford	Rep. Jay Reedy
Rep. John DeBerry, Jr.	Rep. Cameron Sexton
Rep. Ron Gant	Rep. Johnny Shaw
Rep. Gary Hicks	Rep. Rick Staples
Rep. Matthew Hill	Rep. Rick Tillis
Rep. Andrew Holt	Rep. John Mark Windle
Rep. Sabi Kumar	Rep. Jason Zachary

OFFICE OF LEGISLATIVE BUDGET ANALYSIS

Catherine Haire, Senate Budget Analysis Director
Peter Muller, House Budget Analysis Director
Cordell Hull Suite G-104
(615) 741-4378

<http://www.capitol.tn.gov/joint/staff/budget-analysis>

WEBSITES

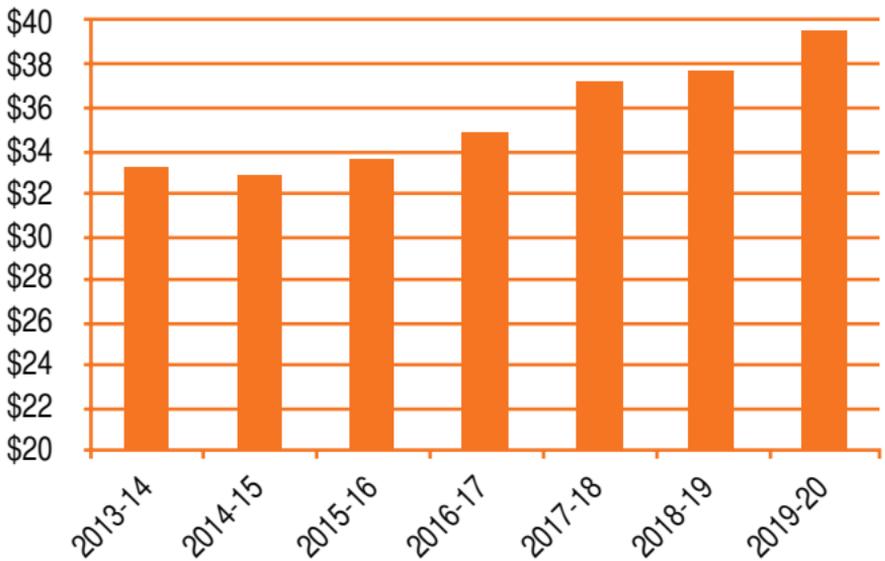
Tennessee General Assembly.....www.capitol.tn.gov
State of Tennessee.....www.tn.gov

TOTAL STATE BUDGET 2019-20

Revenue Sources	Amount	% of Total
State Funds	\$18,857,749,350	48.2
Federal Funds	14,236,768,500	36.4
Current Services and Other	5,887,384,600	15.1
Bonds	124,000,000	0.3
Total	\$39,105,902,450	100.0

Expenditures	Amount	% of Total
General Government	\$1,565,148,250	4.0
K-12 Education	6,550,606,000	16.8
Higher Education	4,828,665,300	12.4
Health/Social Services	17,872,676,600	45.7
Law, Safety, and Correction	2,017,296,100	5.2
Resources/Regulation	1,040,633,200	2.7
Business/Economic Dev.	731,760,100	1.9
Transportation	2,294,655,500	5.9
Debt Service Fund	338,855,000	0.9
Capital Outlay	417,020,100	1.1
Facilities Revolving Fund	197,386,300	0.5
Cities and Counties	1,251,200,000	3.2
Total	\$39,105,902,450	100.0

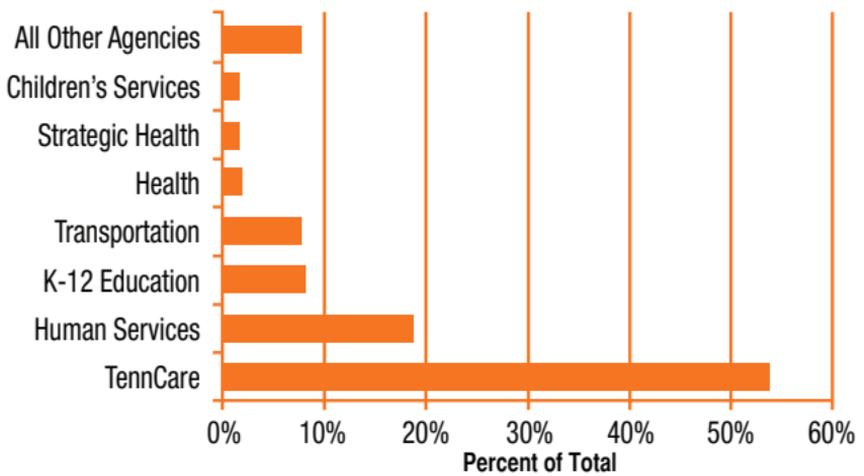
Total Budget History (Billions) Excludes Bonds



TOTAL FEDERAL FUNDS RECEIVED BY STATE AGENCIES

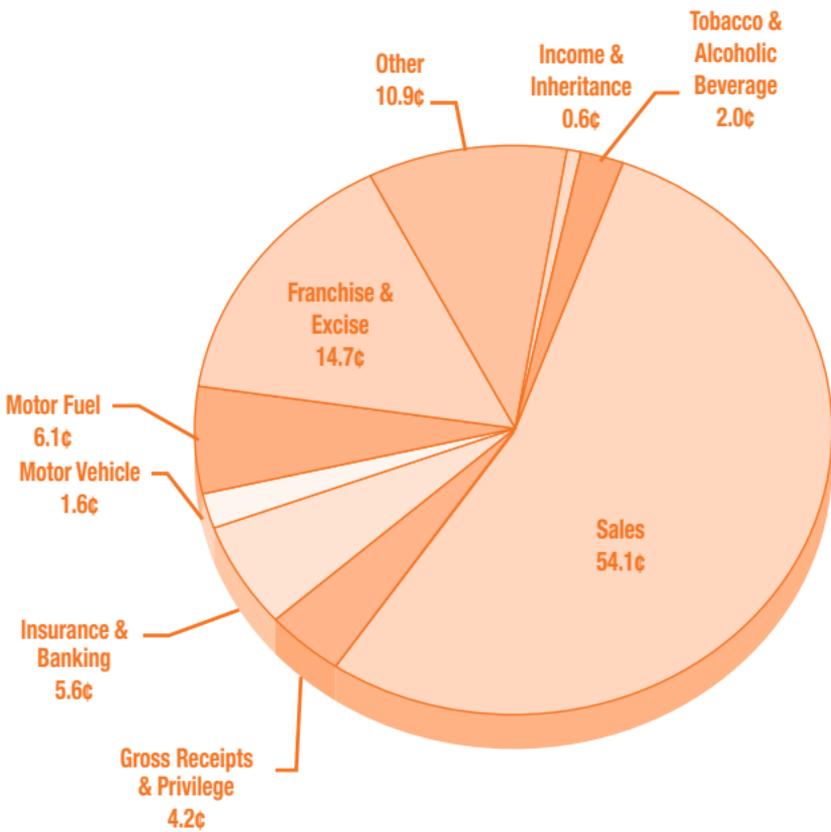
FY 2019-20	\$14,236,768,500	% of Total
TennCare	\$7,839,339,700	55.1
Human Services	\$2,483,194,900	17.4
K-12 Education	\$1,136,766,500	8.0
Transportation	\$1,074,169,600	7.6
Health	\$259,651,700	1.8
Strategic Health-Care Programs	\$189,891,000	1.3
Children's Services	\$165,337,800	1.2
All Other Agencies	\$1,088,417,300	7.7

Federal Funds Received by State Agencies

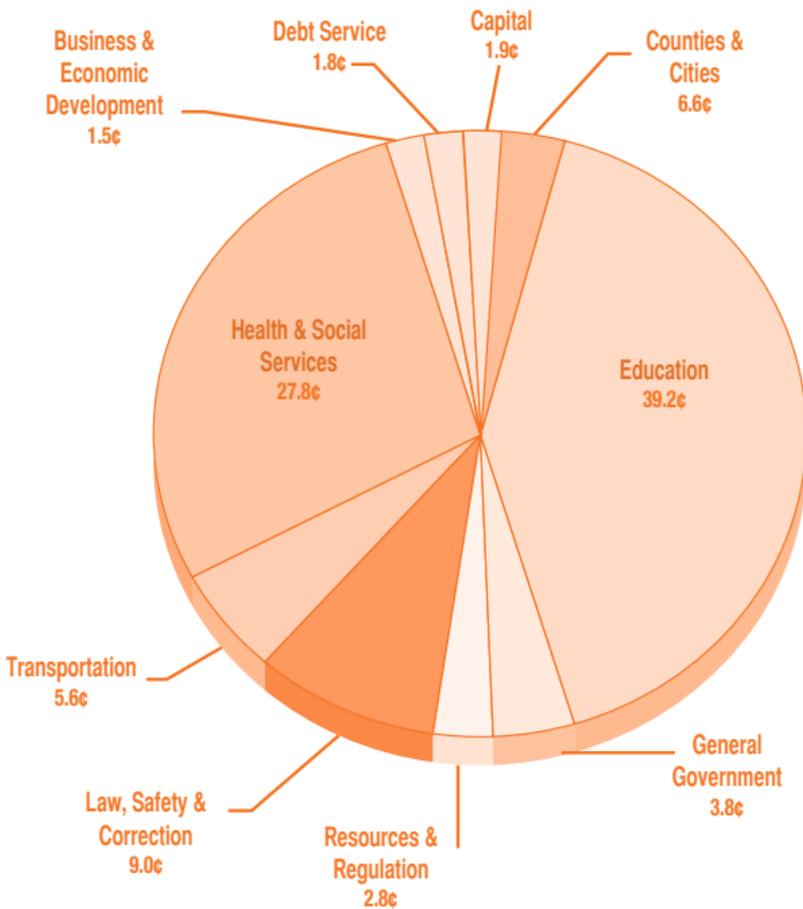


TOTAL STATE TAX DOLLARS 2019-20

WHERE YOUR STATE TAX DOLLAR COMES FROM



WHERE YOUR STATE TAX DOLLAR GOES

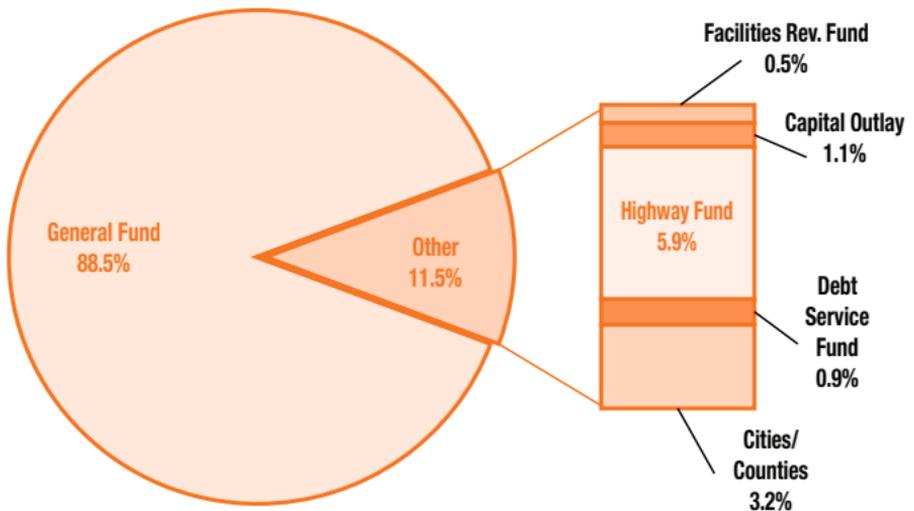


STATE REVENUES BY FUND 2019-20

Source	Amount	% of Fund	% of Total
General Fund			
Sales and use tax	\$3,459,000,000	37.6	19.7
Income tax	69,100,000	0.8	0.4
Privilege tax	361,200,000	3.9	2.1
Gross receipts tax	220,600,000	2.4	1.3
Alcoholic beverage/beer	73,300,000	0.8	0.4
Inheritance and estate	0	0.0	0.0
Franchise tax	897,800,000	9.8	5.1
Excise tax	1,495,700,000	16.3	8.5
Business tax	211,700,000	2.3	1.2
Treasury earnings	3,700,000	0.0	0.0
Miscellaneous fees	1,278,500,000	13.8	7.3
Commerce & Insurance fees	983,500,000	10.7	5.6
Other taxes	143,600,000	1.6	0.8
Total	\$9,197,700,000	100.0	52.4
Education Fund			
Sales and use tax	\$5,455,100,000	95.1	31.1
Tobacco tax	211,700,000	3.7	1.2
Mixed drink tax	69,000,000	1.2	0.4
Vehicle registration/privilege	300,000	0.0	0.0
Education revenue	1,700,000	0.0	0.0
Total	\$5,737,800,000	100.0	32.7
Highway Fund			
Gasoline tax	\$450,600,000	44.8	2.7
Motor fuel (diesel) tax	210,900,000	21.0	1.2
Vehicle registration tax	285,700,000	28.4	1.6
Other taxes	58,500,000	5.8	0.3
Total	\$1,005,700,000	100.0	5.8
Debt Service Fund			
Sales and use tax	\$67,200,000	20.5	0.4
Gasoline tax	75,600,000	23.0	0.4
Franchise tax	18,000,000	5.5	0.1
Excise tax	165,100,000	50.2	1.0
Motor vehicle title fees	2,700,000	0.8	0.0
Total	\$328,600,000	100.0	1.9
Cities and Counties			
Sales and use tax	\$465,300,000	38.7	2.9
Gasoline taxes	324,100,000	26.9	1.9
Gross receipts tax	157,200,000	13.1	0.9
Income tax	54,100,000	4.5	0.3
Other taxes	202,300,000	16.8	1.2
Total	\$1,253,200,000	100.0	7.2
Grand Total	\$17,523,000,000	100.0	

STATE BUDGET BY FUND 2019-20

Fund	Amount	% of Fund	% of Total
General Fund	\$34,606,785,550	100.0	88.5
State	15,860,632,650	45.8	40.5
Federal	13,159,336,400	38.0	33.7
Other	5,586,816,500	16.1	14.3
Highway Fund	\$2,294,655,500	100.0	5.9
State	1,055,909,300	46.0	2.7
Federal	1,074,169,600	46.8	2.8
Other	40,576,600	1.8	0.1
Bonds	124,000,000	5.4	0.3
Capital Outlay	\$417,020,100	100.0	1.1
State	313,096,800	75.1	0.8
Federal	3,262,500	0.8	0.0
Other	100,660,800	24.1	0.3
Bonds	0	0.0	0.0
Facilities Rev. Fund	\$197,386,300	100.0	0.5
State	38,055,600	19.3	0.1
Other	159,330,700	80.7	0.4
Bonds	0	0.0	0.0
Debt Service Fund	\$338,855,000	100.0	0.9
Cities and Counties	\$1,251,200,000	100.0	3.2
Total	\$39,105,902,450		100.0



EMPLOYEE POSITIONS AND SALARIES

General Fund (FY 19-20)		42,631
Full-time	41,187	
Part-time	1,336	
Seasonal	108	
Highway Fund (FY 19-20)		4,544
Full-time	4,539	
Part-time	5	
K-12 Education (SY 18-19 BEP-Funded Positions)		
All Classroom teachers		61,583
All Instructional personnel		77,679
All certificated personnel		77,899
Higher Education (SY 18-19)		26,225
Faculty	10,014	
Administrative and professional	7,853	
Clerical	8,358	

AVERAGE SALARIES PAID 2019-20

State Employees	\$66,611
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(One percent increase requires \$28.4 million state dollars)

K-12 Education	
All classroom teachers	\$51,349
All instructional personnel	\$54,037
All certificated personnel	\$54,326

(One percent increase requires \$29.7 million state dollars)

Higher Education	
Administrative	\$125,942
Faculty	\$75,819
Professional	\$59,473
Support	\$35,959

(One percent increase requires \$15.2 million State dollars)

A pay raise of 1% for all employees requires \$73.3 million

STATE EMPLOYEE SALARY POLICY HISTORY AND COST		
FY 13-14	Across the Board 1.5%	\$22.1 M
FY 13-14	Salary Market Adjustment	\$57.5 M
FY 14-15	No Pay Raise	\$0.0M
FY 15-16	Pool of 2% Pay Increase, Exec. Branch	\$32.3M
FY 16-17	Pool 4% TEAM Act - 1/1/17 Exec Branch	\$51.7M
FY 16-17	Across the Board 3% Non-Exec Branch	\$8.3M
FY 16-17	Salary Market Adjustment	\$36.1M
FY 17-18	Pool 3% TEAM Act - 1/1/18 Exec Branch	\$38.8M
FY 17-18	Pool 1% TEAM Act - 1/1/18 Exec Branch	\$6.5M
FY 17-18	Across the Board 3% Non-Exec Branch	\$8.4M
FY 17-18	Salary Market Adjustment	\$22.9M
FY 18-19	Pool 2.5% TEAM Act - 1/1/19 Exec Branch	\$35.4M
FY 18-19	Across the Board 2.5% Non-Exec Branch	\$8.1M
FY 19-20	Pool 2.0% TEAM Act - 1/1/20 Exec Branch	\$28.8 M
FY 19-20	Across the Board 2.0% - Non-Exec Branch	\$6.7 M
FY 19-20	Salary Market Adjustment	\$26.0 M

STATE INDEBTEDNESS

(Unaudited as of 6/30/19)

Total State General Obligation Debt	\$1,738,615,000
Annual Debt Service (FY 2018-19)	\$238,098,281
Principal	\$159,180,000
Interest (on long-term debt)	\$78,918,281
Bonds Authorized/Unissued	\$1,326,975,075
Bond Ratings	
Fitch Investors Service	AAA
Moody's	Aaa
Standard and Poor's	AAA
General Obligation Commercial Paper Outstanding	
Tax-Exempt	\$172,133,000
Taxable	65,263,000
Total	\$237,396,000

Tennessee Local Development Authority	
Bonds issued and outstanding	\$1,970,000
Notes issued and outstanding	\$0
Tennessee State School Bond Authority	
Higher Education Facilities Program	
Bonds outstanding	\$1,498,245,000
Revolving credit facility loans outstanding	\$178,739,157
Qualified Zone Academy Bond Program	
Bonds outstanding	\$30,145,000
Qualified School Construction Bonds	
Bonds outstanding	\$389,440,000

POTENTIAL REVENUE SOURCES

(Based on either FY19 Actual or FY20 Estimates)

Tax	Increase -- (Current Rate)	FY 2020-21 Est. Revenue (Millions)
Beer	\$.429/barrel -- (\$4.29/barrel)	\$1.6
Cigarette	\$.062/pack -- (\$.62/pk of 20)	21.1
Corp. Excise	1% -- (6.5%)	266.9
Corp. Franchise	\$.01/\$100 -- (\$.25/\$100 value)	37.4
Diesel	\$.01/gallon -- (\$.27/gallon)	10.8
Gasoline	\$.01/gallon -- (\$.26/gallon)	33.9
Hall Income	1% -- (2.0% dividends & interest)	34.7
Liquor	\$.44/gallon -- (\$4.40/gallon)	5.1
Mixed Drink	1% -- (15.0%)	9.4
Sales	1% -- (7% general)	1,186.7
Sales	1% -- (4% grocery food)	126.7
Wine	\$.24/gallon -- (\$1.21/gallon)	3.8

ITEMS NOT IN SALES TAX BASE

(Millions)

Service/Product	Est. Base FY 20-21	Est. Rev. 7.0%
Administrative and Support Services		
Collection Agencies & Credit Bureaus	\$415.5	\$29.1
Employment Services	4,743.5	332.0
Investigation & Security Services	920.6	64.4
Mail, Document Repro., & Call Centers	838.0	58.7
Services to Buildings	1,759.2	123.1
Construction Services	11,337.4	793.6
Educational Services (Profit & Non-profit)	768.0	53.8
Finance, Insurance, & Real Estate	4,004.1	280.3
Health Care & Social Services (For-profit)		
Hospitals	3,344.9	234.1
Nursing, Resid., Social, & Other	5,985.8	419.0
Physicians, Dentists, & Others	12,034.9	842.4
Health Care & Social Services (Non-profit)		
Hospitals	9,990.8	699.4
Nursing, Resid., Social, & Other	2,044.6	143.1
Information Services		
Data Processing Services	931.7	65.2
Movie Production & Sound Recording	218.0	15.3
Cable T.V. Subscriptions (exempt amt.)	146.6	10.3
Newspaper Subscriptions & Sales	67.2	4.7
Media Advertising Sales	2,009.0	140.6
Personal Services		
Coin-operated Laundry	41.8	2.9
Death Care Services	304.2	21.3
Hair, Nail, & Skin Care Services	984.4	68.9
Non-Profit Amusement & Other	900.2	63.0
Professional & Technical Services		
Advertising & Public Relations	1,137.5	79.6
Accounting, Tax Return Prep., & Payroll	2,783.7	194.9
Architects, Engineers, Design & Related	3,543.1	248.0
Computer Systems Design & Related	3,040.6	212.8
Legal Services (profit & non-profit)	3,514.7	246.0
Mgmt., Scientific, & Tech. Consulting	3,473.8	243.2
Scientific R&D (profit & non-profit)	145.5	10.2
Trans. Services (Local Trucking Only)	1,175.1	82.3
Miscellaneous Service/Product		
Energy		
Industrial Sector (1.5% rate)	2,284.9	125.7
Direct Manuf. Processing (exempt)	575.2	40.3
Residential Sector (exempt)	4,997.7	349.8
Gasoline & Diesel Fuel	12,634.3	884.4
Government Contracts (excl. Federal)	3,783.5	264.8
Industrial & Farm Machinery	3,785.6	265.0
Commercial Rental & Office Space	9,733.9	681.4
Total	\$120,399.2	\$8,393.7

SELECTED STATE AND NATIONAL DATA

Economic Data	US	TN
Gross Domestic Product (2020)	\$22,537 B	\$321,103 M
Per Capita Personal Income (2020)	\$57,851	\$50,428
Unemployment Rate (September 2019)	3.7%	3.5%

Fastest Growing Co. Population (1990 to 2018)	Williamson (+186%)
Slowest Growing Co. Population (1990 to 2018)	Haywood (-10.8%)

County w/ Highest Per Capita Income (2017)	\$95,339	Williamson
County w/ Lowest Per Capita Income (2017)	\$23,175	Lake

National Debt (as of 8/31/2019)	\$22,586 Trillion
National Debt Ceiling Limit (Suspended until 7/31/2021 P.L. 116-37)	
National Net Interest Paid (FY 20 est.)	\$456 Billion

Census Data	US	TN
Population (7/1/18 est.)	327,167,434	6,770,010
Persons Under Age 5 (7/1/18)	6.1%	6.0%
Persons Under 18 (7/1/18)	22.4%	22.2%
Persons 65 and Older (7/1/18)	16.4%	16.0%

Owner-occupied housing unit rate (2013-2017)	63.8%	66.3%
Median Household Income (2013-2017)	\$57,652	\$48,708
Persons in Poverty	11.8%	15.0%

% High School Graduate or Higher Age 25+ (2013-2017)	87.3%	86.5%
% Bachelor's Degree or Higher Age 25+ (2013-2017)	30.9%	26.1%

Revenue Fluctuation Reserve			% Change
Actual	6/30/2014	\$456,000,000	28.1%
Actual	6/30/2015	\$491,500,000	7.8%
Actual	6/30/2016	\$568,000,000	15.6%
Actual	6/30/2017	\$668,000,000	17.6%
Actual	6/30/2018	\$800,000,000	19.8%
Estimated	6/30/2019	\$875,000,000	9.4%
Projected	6/30/2020	\$1,100,000,000	27.8%

LEGISLATURE

2019-20 Budget	Amount	% of Total
State	\$58,766,000	99.8
Other	137,500	0.2
Total	\$58,903,500	100.0

Legislative Composition (111th General Assembly)

Senators (four-year terms)		33
Republicans	28	
Democrats	5	
Representatives (two-year terms)		99
Republicans	73	
Democrats	26	

Tennessee's General Assembly convenes the second Tuesday of every January for a maximum period of 90 voting days within two years. Special sessions can be called by the Governor or the General Assembly. The 111th General Assembly is scheduled to reconvene in session at 12 noon on January 14, 2020. The Senate Speaker, after having been elected by a majority vote of the Senate, serves as Lieutenant Governor. The Senate and House Speakers appoint all committee members.

Phone

Speaker of the Senate	(615) 741-6806
Speaker of the House	(615) 741-2343
Senate Finance, Ways and Means Cmte.	(615) 741-9500
House Finance, Ways and Means Cmte.	(615) 741-7462
Senate Chief Clerk	(615) 741-2730
House Chief Clerk	(615) 741-2901
Legal Services	(615) 741-3056
Legislative Administration	(615) 741-3569
Office of Legislative Information Systems	(615) 741-1552
Office of Legislative Budget Analysis	(615) 741-4378
Fiscal Review Committee	(615) 741-2564

Legislative Organizations

NCSL - Denver	(303) 364-7700
Washington, DC	(202) 624-5400
CSG - Lexington, KY	(859) 244-8000
Southern Legislative Conference	(404) 633-1866
Southern Regional Education Board	(404) 875-9211
American Legislative Exchange Council	(703) 373-0933

Website

www.capitol.tn.gov

COMPTROLLER OF THE TREASURY

2019-20 Budget	Amount	% of Total
State		
Operating Budget	\$57,746,300	52.5
State Board of Equalization	1,141,000	1.0
Property Tax Relief	41,265,100	37.6
Other	9,758,000	8.9
Total	\$109,910,400	100.0

The Comptroller of the Treasury is elected by the General Assembly to a two-year term.

2019 Data

State Audit Reports Released	47
Performance Audits (Sunset) Released	13
Hotline Calls/Online Reports Received	525
Fraud Reporting Forms and Other Allegations Rec'd.	331
Investigative Reports Released	48



Phone

Fraud, Waste, and
Abuse Hotline
(800) 232-5454

Website

www.comptroller.tn.gov

SECRETARY OF STATE

2019-20 Budget	Amount	% of Total
State	\$33,859,500	44.4
Federal	30,216,800	39.6
Other	12,201,300	16.0
Total	\$76,277,600	100.0

The Secretary of State is elected by the General Assembly to a four-year term.

FY 18-19 Registrations

Annual gaming event applications	214
Charitable organizations	15,826
Corporation annual reports	252,961
Corporate charters - new	11,474
Limited liability companies - new	32,769
Limited partnerships - new	271

State Library and Archives

Holdings of print and other media	495,471
Original archives and manuscripts (cubic feet)	40,417

Regional Library System

Multi-county regional library centers	9
Single-county metropolitan libraries	4
Regional library materials	1,803,819

Elections Division

The Elections Division advises and trains election officials, publishes an election law manual, maintains election data, and prepares election materials.

Administrative Procedures Division

FY18-19 Administrative Contested Cases	
Cases opened	11,777
Cases closed	10,079

Bureau of Ethics and Campaign Finance

FY 18-19

Lobbyists Registered	608
Employers Registered	847
Employer Disclosure Reports	1,610
Statements of Disclosure of Interest (Local)	11,522
Statements of Disclosure of Interest (State)	618
Campaign Finance Reports (Candidates)	2,398
Campaign Finance Reports (PACs)	4,098

Records Management

Volume of records stored - cubic ft. (Avg./Month)	198,000
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Phone

Division of Charitable Solicitations and Gaming	(615) 741-2555
Elections	(615) 741-7956
Publications	(615) 741-2650
Bureau of Ethics and Campaign Finance	(615) 741-7959
Records Management	(615) 741-5739

Website

<http://sos.tn.gov>

TREASURY DEPARTMENT

2019-20 Budget	Amount	% of Total
State	\$5,209,000	10.0
Other	47,059,900	90.0
Total	\$52,268,900	100.0

The State Treasurer is elected by the General Assembly to a two-year term.

Deferred Compensation State Match Maximum	\$50 per mth
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Tobacco Master Settlement	FY 18-19	FY 19-20 (est.)
Receipts	\$162,906,542	\$154,184,769

2019-20 Cash Management Projections

Total average investments	\$13.0 billion
Estimated earnings	\$237.5 million
General fund estimated earnings	\$112 million
Average rate of return	1.83%

2019-20 Pension Plan Projections

Retirement fund (market value)	\$54,500,000,000
Active membership including Optional Retirement Plan (ORP)	235,000
Retirees	146,000
Average rate of return	7.25%

2019-20 Pension Costs Projections

Contributions to TCRS	475,000,000
Contributions to ORP	100,000,000
Matching social security cost	255,000,000
Cost of Living Adjustment (COLA)	2.25%

State Retirement Contribution Rate

Legacy Plan	19.66%
Hybrid Plan (Started 7/1/2014)	4.00%

2019 Retiring State Employees' & Teachers' Monthly Benefits

Years Service	Five-year Average Salary				
	\$35,000	\$40,000	\$45,000	\$50,000	\$55,000
20	\$919	\$1,050	\$1,181	\$1,313	\$1,444
25	1,148	1,313	1,477	1,641	1,805
30	1,378	1,575	1,772	1,969	2,166
35	1,608	1,838	2,067	2,297	2,527
Est. S.S Benefits	\$1,361	\$1,485	\$1,610	\$1,735	\$1,860

Note: State employees and teachers are vested in 5 years

Phone

Retirement Division	(615) 741-7063
Treasurer's Office	(615) 741-2956

Website	www.treasury.state.tn.us
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ATTORNEY GENERAL AND REPORTER

2019-20 Budget	Amount	% of Total
State	\$34,179,700	71.2
Other	13,826,800	28.8
Total	\$48,006,500	100.0%

The Attorney General is appointed by the Supreme Court.

Attorney General	1
Deputy Attorneys General	21
Assistant Attorneys General	163
FY 2018-19 Caseload (new)	8,541
FY 2018-19 Attorney General Opinions Issued	30

Website www.tn.gov/attorneygeneral

COURT SYSTEM

2019-20 Budget	Amount	% of Total
State	\$153,116,400	95.4
Federal	980,000	0.6
Other	6,407,700	4.0
Total	\$160,504,100	100.0

Supreme Court Justices (eight-year terms)	5
Appellate Court Judges (eight-year terms)	
Court of Appeals	12
Court of Criminal Appeals	12
State Trial Court Judges (eight-year terms)	
Chancery, Circuit, and Criminal Courts	157
Courts of Limited Jurisdiction	
Juvenile Courts Judges	62
General Sessions Judges	188
Municipal Judges	231

2017-18 Caseloads

Court	Filings	Dispositions
Supreme Court		
Opinions and Orders Rendered	1,028	1,003
Appellate Courts		
Court of Appeals	1,042	1,021
Court of Criminal Appeals	1,194	1,209
State Trial Courts		
Chancery Court	57,701	58,385
Circuit Court	50,216	52,509
Criminal Court	174,757	158,715
Probate Court	5,632	3,474

Website www.tncourts.gov

DISTRICT ATTORNEYS GENERAL

2019-20 Budget	Amount	% of Total
State	\$104,840,400	70.9
Federal	47,300	0.0
Other	43,005,300	29.1
Total	\$147,893,000	100.0

District Attorneys General	31
Assistant District Attorneys General	484
Criminal Division	445
Child Support Division	39
Criminal Investigators	58
Victim-witness Coordinators	31
Assistant Victim-witness Coordinators	68

DISTRICT PUBLIC DEFENDERS

2019-20 Budget	Amount	% of Total
State	\$63,581,200	99.1
Other	576,000	0.9
Total	\$64,157,200	100.0

District Public Defenders*	29
Assistant District Public Defenders*	208
District Investigators*	78

**Number of positions for Davidson and Shelby County offices are not included in these totals because they operate offices independently from the District Public Defenders Conference.*



OFFICE OF THE GOVERNOR

2019-20 Total Budget

\$5,384,900

The Governor is elected for a four-year term that may be succeeded by an additional four-year term. The Governor heads the executive branch consisting of 54 major departments, other agencies and commissions. Commissioners from the major departments form the Governor's cabinet and serve at the pleasure of the Governor.

Website

www.tn.gov/governor

State Symbols

State Nickname - "The Volunteer State"

State Motto - "Agriculture and Commerce"

State Slogan - "Tennessee - America at its Best"

State Symbol - Tristar Emblem in State Flag's Center

State Trees - Tulip Poplar and Eastern Red Cedar

State Flower - Iris

State Wildflowers - Passion Flower and Tennessee Echinacea

State Fish - Smallmouth Bass and Channel Catfish

State Birds - Mockingbird and Bobwhite Quail

State Animal - Raccoon

State Horse - Tennessee Walking Horse

State Insects - Firefly, Ladybug, Honeybee, & Zebra Swallowtail

State Amphibian - Tennessee Cave Salamander

State Reptile - Eastern Box Turtle

State Songs - "My Homeland, Tennessee" (1925),

"When It's Iris Time in Tennessee" (1935), "My Tennessee" (1955),

"Tennessee Waltz" (1965), "Rocky Top" (1982),

"Tennessee" (1992), "The Pride of Tennessee" (1996),

"Smoky Mountain Rain" (2010), and "Tennessee" (2011)

State Poems - "Oh Tennessee, My Tennessee" and "Home to Stay"

State Rifle - Barrett Model M82/M107

State Airplane - Boeing B-17F "Memphis Belle"

State Beverage - Milk

State Fruit - Tomato

State Gem - Pearl

State Rock - Limestone

State Mineral - Agate

State Fossil - Pterotrigonia (Scabrotrigonia) Thoracica

AGRICULTURE

2019-20 Budget	Amount	% of Total
State	\$82,194,400	71.9
Federal	13,599,000	11.9
Other	18,523,600	16.2
Total	\$114,317,000	100.0

2018 Data (Source: USDA, NASS, Tenn. Field Office)

- 70,000 Farms
- 156 Acres Per Farm Average
- 10.9 Million Acres of Farmland
- 14+ Million Acres of Forestland (Division of Forestry)
- 3,280 Acres Lost to 261 Wildland Fires (FY 2019)

2018 Top 10 Agricultural Products (Cash Receipts Millions)

Soybeans	\$697.9	Hay	\$157.5
Poultry & Eggs	\$610.8	Milk	\$109.4
Cattle & Calves	\$545.8	Tobacco	\$99.4
Corn	\$385.3	Wheat	\$91.6
Cotton	\$236.4	Hogs	\$79.5

2018-19 Agricultural Enhancement Program

Expenses

Agribusiness Development	\$605,836
Agriculture Youth Programs	500,000
Animal Health Initiative	1,394,578
Forestland Improvement	224,760
Livestock/Grain Improvement	16,064,814
Producer Diversification	1,144,078
Water Quality	232,386
Total	\$20,166,452

Phone

Market News Service	(800) 342-8206
Consumer & Industry Services	(800)OCTANE1 or (800) 628-2631
USDA NASS TN Field Office	(615) 781-5300
Tennessee Agricultural Enhancement Program	(800) 342-8206

Websites

www.tn.gov/agriculture
www.picktnproducts.org
www.burnsafetn.org



BOARD OF PAROLE

2019-20 Total Budget

\$8,681,900

FY 2018-19 Parole Data

Number of Hearings	16,645
Number of Parole Certificates Issued	2,327
Number of People Revoked	1,574
Number of Board Members	7
Number of Hearing Officers	20
Average Case Load Per Staff	
Hearing Officers	809
Board Members	7,726
Total Number of Hearing Officer Cases Worked	15,816
Total Number of Board Members Votes	54,085
All Clemency Recommendations	18

Website

www.tn.gov/bop



CHILDREN'S SERVICES

2019-20 Budget	Amount	% of Total
State	\$355,042,800	38.9
Federal	165,337,800	18.1
Other	392,670,000	43.0
Total	\$913,050,600	100.0

Services Categories	Amount	% of Total
Family Support Services	\$49,396,900	5.4
Case Management	275,953,300	30.2
Custody Support	387,025,700	42.4
Needs Assessment	4,119,700	0.5
Adoption Services	109,804,800	11.9
State Operated Treatment Centers	18,720,300	2.1
General Administration	68,029,900	7.5
Total	\$913,050,600	100.0

FY 2018-19 Adjudication Status	Custody	Post Custody	Total Number	% of Total
Abused/Dependent/ Neglected	13,357	639	13,996	86.7
Delinquent	1,831	74	1,905	11.8
Unruly	216	33	249	1.5
Total	15,404	746	16,150	100.0

Children in Custody	Custody	Post Custody	Total Number
Beginning FY 2018-19	8,688	340	9,028
Entered	6,700	422	7,122
Removed	6,348	423	6,771
End of FY 2018-19	9,040	339	9,379

Children in Foster Care	Total
Beginning FY 2018-19	5,021
Entered	6,925
Removed	7,531
End of FY 2018-19	4,415
Number Adopted	1,128
Number of Foster Families	5,057

FY 2019-2020 Projected Average Daily Census and Expenditures		
State Operated Treatment Centers	Served	Cost
Youth Development Centers	105	\$488

Phone	
Report Child Abuse or Neglect	(877) 237-0004

Website	https://www.tn.gov/dcs
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COMMERCE AND INSURANCE

% of 2019-20 Budget	Amount	Total
State	\$164,348,400	72.7
Federal	324,800	0.1
Other	61,461,800	27.2
Total	\$226,135,000	100.0
Revenue Estimate	\$1,150,000,000	

FY 2018-19 Data

Board and Commission Licensees	240,855
Consumer Affairs	
Written Complaints	4,283
Formal Complaints Referred to Other Gov. Agencies	374
Most Consumer Complaints	Internet Sales
Insurance	
Agents	194,507
Companies	1,581
Securities Registrations	
Agents	146,752
Brokers-Dealers and Investment Advisors	1,765
Registrations, Mutual Funds and Exemptions Filings	32,301
Investigations (Securities 70, Insurance 180)	250
Cease and Desist Orders (Securities 3, Insurance 2)	5
Revocations (Securities 1, Insurance 9)	10
Fire Prevention	
Fire & Explosive Investigations	333
Arson Hotline Calls (tips)	23
Construction Plans Reviewed	3,788
Electrical Permits Issued	140,772
Electrical Inspections Performed	221,201
Residential Permits Issued	1,072
Residential Inspections Performed	2,797
Fire Safety Inspections	17,046
Fireworks Permits Issued	1,820
Fire Deaths Per Million	11.2
Firefighter Training Pay Supplement FY 20	\$800
Police Training Pay Supplement FY 20	\$800

Phone

Consumer Affairs	(800) 342-8385
Fire Prevention	(615) 741-2981
Arson Hotline	(800) 762-3017
Fire and Codes Enforcement Academy	(800) 747-8868
Insurance	(615) 741-2241
Consumer Insurance Services	(800) 342-4029
Insurance Fraud Unit	(800) 792-7573
Insurance Agent Licensing	(888) 416-0868
Insurance Company Information	(615) 741-1633
Regulatory Boards	(615) 741-3449
Securities	(800) 863-9117
Law Enforcement Training Academy	(615) 741-4448

Website

www.tn.gov/commerce

CORRECTION

2019-20 Budget	Amount	% of Total
State	\$1,070,152,500	98.3
Federal	801,900	0.1
Other	16,887,600	1.6
Total	\$1,087,842,000	100.0

Capital Outlay

Maintenance	\$24,600,000
Projects	\$0

Of Tennessee's 14 Institutions; 10 are managed by TDOC. All of the facilities operated by TDOC are accredited by the American Correctional Association.

Selected Appropriation	Amount	% of Total
Adult Institutions, Major Maintenance, Sentencing Act, Sex Offender Treatment Program and Community Supervision	\$879,764,400	83%
Local Jails	\$136,792,100	13%
Administration/Correction Academy	\$47,756,100	4%
Correctional Officer Turnover Rate (FY 2018-19)		53.9%

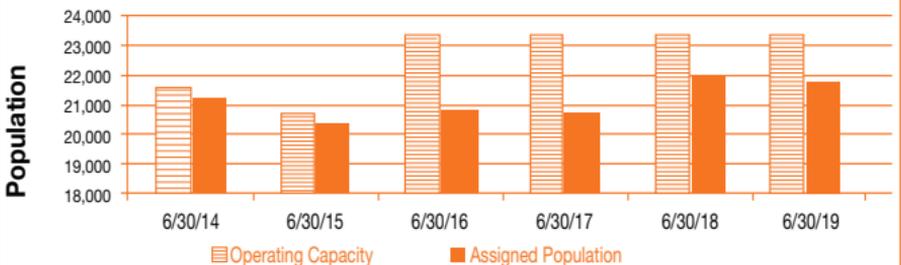
Average Daily Census and Projected Expenditures

Programs	Est. FY 18-19		Est. FY 19-20	
	Census	Cost*	Census	Cost*
Adult Institutions	21,902	\$79.07	24,104	\$82.07
Local Jails	9,015	\$48.64	8,045	\$46.46

* Cost per day is calculated on state appropriations and does not include indirect cost. Preliminary as of 8/19/19.

Probation Caseload Projection	68,987
Community Corrections Caseload Projection	7,743
Est. Cost of Supervision Per Day, Per Offender	
Probation and Parole	\$3.50
Community Corrections	\$5.22

Capacity and Inmate Population



ECONOMIC AND COMMUNITY DEVELOPMENT

2019-20 Budget	Amount	% of Total
State	\$169,226,700	84.2
Federal	28,616,400	14.2
Other	3,139,500	1.6
Total	\$200,982,600	100.0

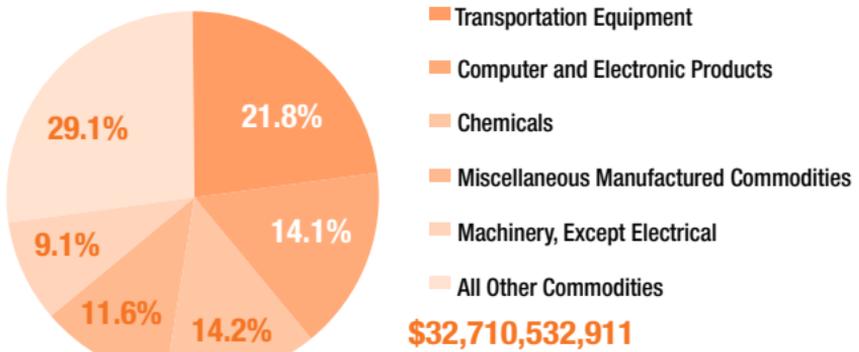
FY 18-19 Data

Total investments (115)	\$3.63 billion
Manufacturing investments	\$2.36 billion
New projects (37)	\$617 million
Expansions (49)	\$1.74 billion
Non-manufacturing investments	\$1.27 billion
New projects (18)	\$940 million
Expansions (11)	\$323 million
New jobs	22,069

Tennessee Business Attractions

- Central geographic location
- Quality of life
- Pro-business environment
- Diversity of communities/sites/resources
- Technology/telecommunications resources
- Fiscally conservative government
- Quick response through "Fast Track"
- Extensive transportation network
- Right-to-work law
- Strong work ethic

CY 2018 Exports from Tennessee to World



Source: Office of Trade and Industry Information, U.S. Department of Commerce

5 Major Growing Industries, 2019-2024

- Warehousing and storage
- Management, scientific, and technical consulting services
- Medical and diagnostic laboratories
- Computer systems design and related services
- Motor vehicle manufacturing

Phone

Business Development	(615) 532-9046
Community & Rural Development	(615) 253-1907
International Trade	(615) 927-0781
Center for Economic Research in Tenn.	(615) 979-6064
Film and Entertainment Commission	(615) 741-3456

Websites

www.tn.gov/ecd
www.tnecd.com

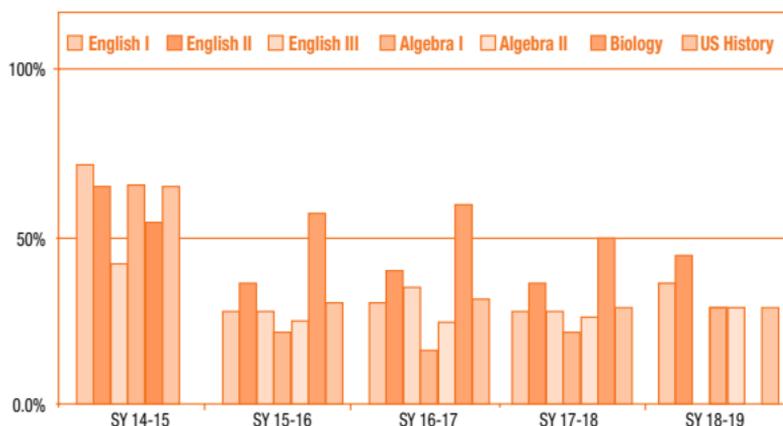
EDUCATION (PreK-12)

2019-20 Budget	Amount	% of Total
State	\$5,256,553,600	80.2
Federal	1,136,766,500	17.4
Other	157,285,900	2.4
Total	\$6,550,606,000	100.0

Graduation Rate (SY 2018-19)

Percent of 9th Graders Getting a Diploma in 4 Yrs 89.7%

Students Proficient or Advanced on End-of-Course Tests



Note: Tests were redesigned to be more rigorous starting in SY15-16. English III and Biology were not tested in FY18-19.

Pre-K Expenditures (SY 2018-19)	Students	Classrooms
\$88,116,977	17,812	908

Education Data

Average Daily Student Attendance (SY 2018-19)	918,531
Average Daily Student Membership (SY 2018-19)	966,265
Minimum Teacher Salary w/B.S. Degree (SY 2018-19)	\$35,000
TN Average Teacher's Salary (SY 2017-18)	\$50,900
U.S. Average Teacher's Salary (SY 2017-18)	\$60,477
TN's Rank in the U.S. (SY 2017-18)	35th
TN Per Pupil Expenditure (SY 2017-18)	\$10,089
U.S. Per Pupil Expenditure (SY 2017-18)	\$13,368
TN's Rank in the U.S. (SY 2017-18)	45th

Public School Systems (SY 2019-20)	143
Special School Districts	14
Achievement School District (ASD)	1
State Board of Education	1
County	94
City	33

Number of Public Schools (SY 2019-20)	1,836
Number of Charter Schools (SY 2019-20)	117
Number of Non-Public Schools (SY 2019-20)	600

Website	www.tn.gov/education
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ENVIRONMENT AND CONSERVATION

2019-20 Budget	Amount	% of Total
State	\$206,291,400	49.1
Federal	86,458,800	20.5
Other	127,670,500	30.4
Total	\$420,420,700	100.0

Environment (FY 2018-19)

Counties Assisted by:			
Clean Water State Revolving Fund			10
Drinking Water State Revolving Fund			7
Counties in Nonattainment			1
Hazardous Waste Corrective Action Sites			40
Hazardous Substance Corrective Action Sites			760
Active Underground Storage Tanks			16,164
Facilities in Delivery Prohibition Status			62
Solid Waste Management Program			
Class 1 Landfills	35	Class 3 Landfills	50
Class 2 Landfills	38	Class 4 Landfills	13

Parks and Conservation (FY 2018-19)

State Parks	56		
Acres Owned	208,750	Acres Managed	225,804
Cabins	372	Resort Inns*	4
Golf Courses	9	Guest rooms*	366

**Inns and Rooms decreased from FY 17 due to renovations at Fall Creek Falls and Paris Landing*

Visitors			36,553,885
Revenue from Fees and Charges			\$38,147,517
State Appropriations			\$49,221,693
Cost to State Per Visitor			\$1.35
Natural Areas			
Acres Owned	85	Acres Managed	119,780
Scenic Rivers	71,838	Miles	476
State/Federally Listed Endangered Animals	15		89
State/Federally Listed Endangered Plants			197

Historical Commission (FY 2018-19)

Historical Markers			1,913
State-owned Historic Properties	17	Acres	464
Non-state-owned Historic Properties	9		---
Wars Commission Properties		Acres	1,538
National Register Historic Properties			44,434

Phone

Park Information	(888) TN-PARKS
Environmental Assistance Centers	(888) 891-8332

Websites

Environment & Conservation	www.tn.gov/environment
State Parks	www.tnstateparks.com
Tennessee Golf Trail	www.tngolftrail.net

FINANCE AND ADMINISTRATION

2019-20 Budget	Amount	% of Total
State	\$18,058,700	3.8
Federal	63,597,200	13.6
Other	388,737,500	82.6
Total	\$470,393,400	100.0

FY 2018-19 Office of Inspector General

Complaints Received:

Fraud	1,760
Abuse	2,864
Criminal Arrests for TennCare Fraud	277
Convictions for TennCare Fraud	101
Diversions Granted for TennCare Fraud	25
Restitution and Recoupment:	
Criminal Restitution Ordered	\$409,291
Criminal Restitution Received	\$311,822
Civil Recoupment Ordered	\$0
Civil Recoupment Received	\$25,189
Fines	\$72,450

CY 18 Insurance Data	Avg. Annual Premium	Number Enrolled	% of Total Enrolled
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Active Employees & Pre-Age 65 Retirees

Health:

State & Higher Education	\$12,383	68,396	87%
Local Education	\$10,643	54,621	Unavailable
Local Government	\$9,197	15,873	Unavailable

Dental:

State & Higher Education	\$449	61,317	86%
Local Education	\$474	16,462	Unavailable
Local Government	\$387	6,425	Unavailable

Vision:

State & Higher Education	\$101	42,247	63%
Local Education	\$101	12,216	Unavailable
Local Government	\$91	6,357	Unavailable

Long-term Disability:

State & Higher Education	\$325	5,618	8%
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Short-term Disability:

State & Higher Education	\$550	5,387	8%
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Optional Term Life:

State & Higher Education	\$305	28,751	40%
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Post Age 65 Retirees

Medicare Supplement - The Tennessee Plan:

State & Higher Education	\$1,660	41,977	Unavailable
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Websites

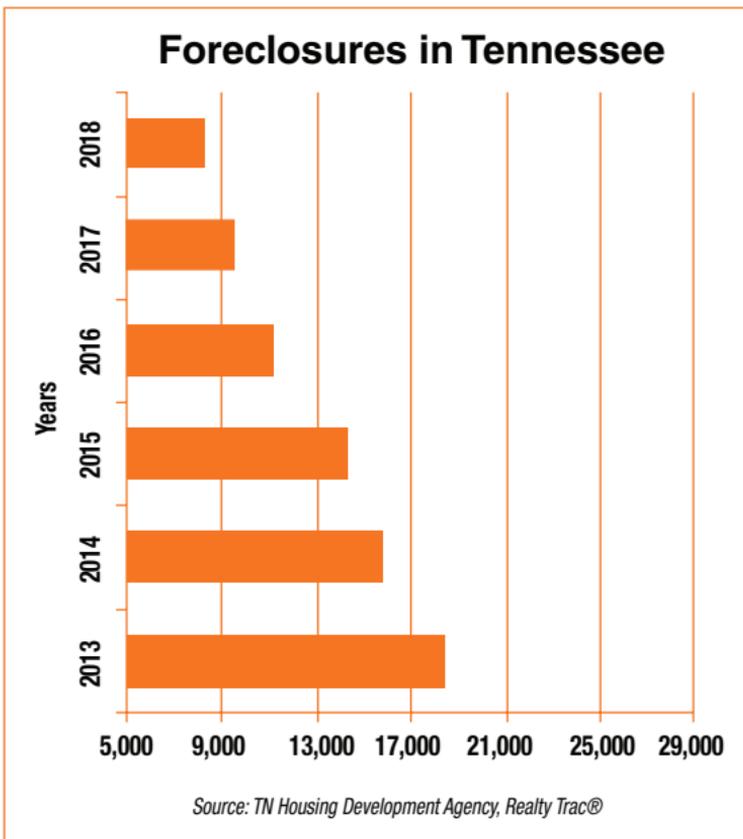
Finance and Administration	www.tn.gov/finance
Office of Inspector General	www.tn.gov/tnoig
Insurance	www.tn.gov/finance/topic/fa-benefits-insurprod

FINANCIAL INSTITUTIONS

2019-20 Budget	Amount	% of Total
State	\$28,308,200	100.0
Other	2,400	0.0
Total	\$28,310,600	100.0

FY 2019-20 Data

Banks	
State Chartered	129
Assets	\$88 billion
Credit Unions	
State Chartered	81
Assets	\$13 billion
Trust Companies	
Business Industrial Development Companies	
Industrial Loan and Thrift Offices	
Insurance Premium Finance Offices	
Mortgage Brokers, Lenders, and Services	
Mortgage Loan Originators	
Money Transmitters	
Flexible Credit Offices	
Check Casher Offices	
Deferred Presentment Company Offices	
Title Pledge Lenders	



Phone

Nashville	(615) 741-2236
Fax	(615) 253-7794

Website

www.tn.gov/tdfi

GENERAL SERVICES

2019-20 Budget	Amount	% of Total
State	\$42,229,900	24.3
Other	131,722,600	75.7
Total	\$173,952,500	100.0

State-Owned Vehicles		FY 2018-19
Total Fleet		6,078
Alternative Fuel Vehicles in Fleet		3,184
Purchases		
Replacement Units	557	
Additions to Fleet	114	
Total New Vehicles Purchased		671
Total New Vehicles Leased		463
Alternative Fuel Vehicles Purchased/Leased		558

Printing Services	
Number of Printed Impressions	96,220,440
Number of Agencies Served	23
Number of Jobs Delivered	3,847

Surplus Property	
State Monies Returned to all Agencies	\$3,986,638
Federal Surplus Donated (Original Cost)	\$2,176,434

Purchasing	
Vendors Registered	234,997

State-Occupied Space	
Total State-owned Office Buildings	
Assessed Value Over \$25,000	670
Facilities Revolving Fund State-owned Buildings	
Assessed Value Over \$25,000	139
Square Feet - Gross	6,109,217
Facilities Revolving Fund Leased Space	
Number of Leased Buildings Maintained	329
Square Feet	3,541,092
Annual Contract Cost	\$49,431,481

Postal Services	
Pieces of Outgoing Mail Processed	27,194,988
Pieces of Incoming Mail Delivered	3,388,362
Total Pieces of Mail Processed	30,583,350

Warehousing and Distribution	
Number of Orders Processed	6,032
Number of Products	651

Governor's Office of Diversity Business Enterprise	
Minority, Woman-Owned, Persons with Disabilities, Service-disabled	
Veteran-Owned, Small Business Certified	1,982

Website	www.tn.gov/generalservices
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HEALTH

2019-20 Budget	Amount	% of Total
State	\$222,883,400	33.3
Federal	259,651,700	38.7
Other	187,190,300	28.0
Total	\$669,725,400	100.0

Tennessee's Health Rankings

42nd Healthiest State	45th in Cardiovascular Deaths
47th in Smoking Adults	46th in Cancer Deaths
35th in Obesity Adults	43rd in Premature Deaths
39th in Infant Mortality	45th in Diabetes
38th in Drug Deaths	2nd Children's Immunizations

Source: 2018 United Health Foundation Report

Health Department Selected Data

1 in 6 Tennesseans Directly Served Annually in Local Health Depts.
495K WIC Visits Resulting in \$93M in Food Benefit Purchases
292K Health Care Professionals Licensed Biannually
772,228 Vital Records Issued
95K Annual Inspections of 39K Restaurants, Hotels, etc.
272,101 dental sealants placed on 44,857 children
2,078 Complaints Investigated by the Health Licensure and Regulation Office
3,111 Health Facility Inspections of 3,139 Facilities
86K Primary Care Patients
1.8M Laboratory Tests Performed
Gave 420,597 Immunizations Protecting 194,753 People
Infant Mortality rate 7.2 per 1,000 Live Births
44% Tennesseans Receive Flu Vaccine
Doctor Shopping Decreased 50% from 2012
110 Tobacco Free Youth Councils in 72 Counties

Frequently Called Telephone Numbers

Commissioner's Office	(615) 741-3111
Vital Records	(615) 741-1763
Nursing Home - Patient Care Advocacy	(615) 741-5879
Health Related Boards - General Information	(615) 532-3202
Hotel and Restaurant Inspection	(615) 741-7206
Health Care Facilities	(615) 741-7221

Website

www.tennessee.gov/health

HIGHER EDUCATION

2019-20 Budget	Amount	% of Total
State	\$2,142,012,600	44.4
Federal	64,776,400	1.3
Services and Other Revenue	733,841,100	15.2
Tuition and Fees	1,888,035,200	39.1
Total	\$4,828,665,300	100.0

(A 1% increase in tuition/fees would generate an estimated \$14.7M in SY 2019-20)

Capital Outlay	\$156,800,100
Capital Maintenance	\$73,985,000
TN State School Board Authority Projects	\$47,963,000

Six-Year Average Graduation Rates*	2010 Cohort	2011 Cohort	2012 Cohort
Board of Regents	48.9%	49.0%	52.6%
University of TN	70.8%	70.7%	72.6%

**The percent of first-time, full-time Freshmen to graduate within 6 years.*

Avg. In-State Tuition & Fees	Univ.	CCs	TCATs
SY 2019-20	\$9,694	\$4,553	\$3,936
SY 2018-19	\$9,403	\$4,444	\$3,842
SY 2017-18	\$9,233	\$4,335	\$3,737
SY 2016-17	\$8,979	\$4,226	\$3,647

Tennessee Student Assistance Awards (SY 2018-19)

Average Award	\$1,692	Number of Awards	50,502
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State Institutions	Quantity	FTE
UT System		
Universities	3	41,221
Specialized Units	3	3,674
Locally Governed Institutions		
Universities	6	70,366
Specialized Units	2	589
Board of Regents		
Community Colleges	13	58,713
Colleges of Applied Technology	27	14,069
Total	54	188,632

Independent Colleges/Universities	34	74,016
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Enrollment Trends at State Institutions (SY 2018-19)

Percent of Students Enrolled Part-time - 36.0%
 Percent of Students Age 25 or Older - 26.9%
 Percent of Students that are African-American - 17.1%

Websites	
TN Higher Education Comm.	www.tn.gov/thec
TN Board of Regents	www.tbr.edu
Austin Peay State University	www.apsu.edu
East Tennessee State University	www.etsu.edu
Middle Tennessee State University	www.mtsu.edu
Tennessee State University	www.tnstate.edu
Tennessee Technological University	www.tntech.edu
University of Memphis	www.memphis.edu
University of Tennessee	www.tennessee.edu
College for Tennessee	www.collegefortn.org
Tennessee Promise	www.tnpromise.gov
Tennessee Reconnect	www.tnreconnect.gov

LOTTERY

Revenues	FY 2019-20
Beginning Fund Balance	\$162,675,000
Net Lottery Proceeds	427,400,000
Unclaimed Prize Money for After-School Programs	41,404,100
Interest Earnings (realized & unrealized)	175,000
Total Revenues	\$468,979,100

Expenditures	
Scholarships	(\$368,000,000)
Administrative Cost	(6,800,000)
After-School Programs	(13,500,000)
Total Expenditures	(\$388,300,000)
Projected Transfer to TN Promise	(\$52,675,000)
Projected Ending Fund Balance	\$190,679,100

Average Cumulative Scholarship Renewal Rates (SY 2017-18)*

Freshman to Sophomore	58%
Sophomore to Junior	48%
Junior to Senior	39%

**Rates for SY 18-19 and SY 19-20 are not yet available.*

Estimated Scholarship Recipients (SY 2019-20) 150,000

*SY 18-19 included 47,817 HOPE scholarship recipients;
30,937 Dual Enrollment grant recipients; and 15,341 TN Promise recipients.
SY 19-20 is estimated to include 14,500 TN Reconnect recipients.*

Scholarship Award Amounts to New Students (SY 2019-20)**

HOPE Scholarship (requires 21 ACT; 3.0 GPA)	
2-Year	\$3,000
4-Year (Freshmen/Sophomores)	\$3,500
4-Year (Juniors/Seniors)	\$3,500
HOPE Access Grant	
2-Year	\$1,750
4-Year	\$2,500
ASPIRE Grant	
2-Year	\$500
4-Year	\$1,500
Wilder-Naifeh Technical Skills Grant	\$2,000
General Assembly Merit Grant	\$1,000
Helping Heroes Grants	\$2,000
Foster Child Tuition Grant	Cost less gift/aid
STEP UP Scholarship	
2-Year	\$3,500
4-Year	\$4,500
Middle College Grant	\$2,000

*** Summer term students may receive additional funding.*

Phone

Tennessee Student Assistance Corp.	(615) 741-1346
Financial Aid	(800) 342-1663
Tennessee Lottery	(615) 324-6500
Player Services	(877) 7TN-PLAY
Nashville area	(615) 254-4946

Websites

TN Student Assistance Corp.	www.tn.gov/CollegePays
Lottery	www.tnlottery.com

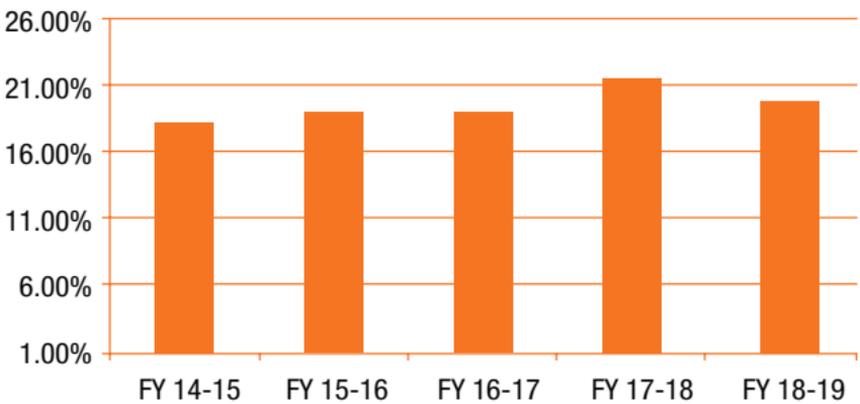
HUMAN RESOURCES

2019-20 Budget	Amount	% of Total
State	\$0	0.0
Other	15,669,300	100.0
Total	\$15,669,300	100.0

FY 2018-19 Data

Total State Employees (authorized 6/30/19)	43,127
Board of Appeals Hearing Requests	59
Preferred Service Applicants	81,188
State Government Minority Workforce	10,858
Female Workforce	24,176
Turnover Rate	20.37%
Davidson County State Employees	20,724
Average Length of Service (years)	10.1
Largest Classification of Employees	Correctional Officer
Average Age of Employees	46.2
Employees with 25+ Years of Experience	3,558

Employee Turnover Rate



Phone

Human Resources Service Center	(615) 741-4841
TN Relay Service	(615) 741-4841
State Employee Information-Local	(615) 741-1107
State Employee Information-Toll-free	(800) 221-7345
Employee Health Insurance	
Blue Cross Blue Shield Insurance	(800) 558-6213
Cigna	(800) 997-1617
Employee Assistance Program	
Optum Health Services	(855) 437-3486
Health Clinic Appointments	(615) 741-1709
State Group Insurance - Toll-free	(800) 253-9981
State Group Insurance - Local	(615) 741-3590

Website

www.tn.gov/dohr

HUMAN SERVICES

2019-20 Budget	Amount	% of Total
State	\$199,636,700	7.3
Federal	2,483,194,900	90.7
Other	54,678,300	2.0
Total	\$2,737,509,900	100.0

Programs

Temporary Cash Assistance

State	\$13,968,900
Federal	98,896,600
Other	100,000
Total	\$112,965,500
Families/Month	19,030

Supplemental Nutrition Assistance Program (SNAP)

Federal	\$1,707,112,700
Recipients/Month	889,451

Child Support

State	\$17,079,000
Federal	47,704,200
Other	26,209,800
Total	\$90,993,000

Rehabilitation Services

State	\$13,755,900
Federal	58,627,100
Other	7,363,400
Total	\$79,746,400

Community Services

State	\$11,213,700
Federal	137,997,100
Other	5,000,900
Total	\$154,211,700

Phone

Child Support Hotline	(800) 838-6911
Family Assistance Service Center	(866) 311-4287
Adult Protective Services	(888) 277-8366
Benefit Card Hotline (EBT)	(888) 997-9444
Child Care Resource and Referral, Complaint Hotline	(800) 462-8261

Website

www.tn.gov/humanservices

LABOR AND WORKFORCE DEVELOPMENT

2019-20 Budget	Amount	% of Total
State	\$47,964,200	22.7
Federal	140,631,900	66.5
Other	22,772,600	10.8
Total	\$211,368,700	100.0

Customer Support	FY 2018-19
Customer Service Tickets	542,300
Customer Satisfaction Rate	87.2%
% Customers Surveyed	69.9%
One Touch Ticket %	93.0%
Unemployment 1st Pay Timeliness (paid <21 days)	89.9%
Unemployment Customer Service Requests	501,800
Unemployment Customer Satisfaction %	87.3%

Adult Education	FY 2018-19
Students Enrolled	17,090
Academic Level Gains	1,299
Diplomas	3,082
Pass Rate	70%
Entered Employment	6,093
Retained Employment	6,188

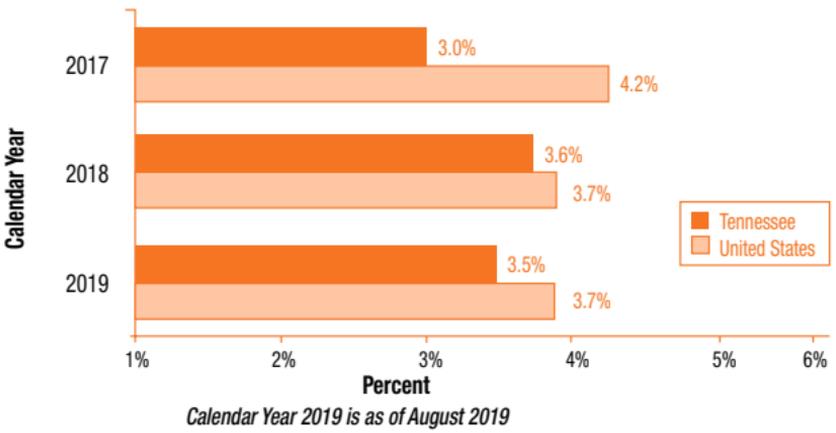
TOSHA	FY 2018-19
Workplace Hazards Corrected	9,695
TN Safety and Health Congress	
Attendees / Exhibitors	3,509 / 300
Workplace Fatality Investigations Conducted	24
Training and Education	
Events Conducted	297
Attendees	8,601

Unemployment	FY 2018-19
Average Weekly Benefit	\$236
Avg. Benefit Recipients/Week	14,996
Overpayments Established	\$13,772,593
Overpayments Recovered	\$9,149,874
Ending Trust Fund Balance	\$1,287,757,005
Claim Backlog (as of 8/23/19)	0

Phone	
Commissioner's Office	(844) 244-5818

Website: www.tn.gov/workforce	Support Site: lwdsupport.tn.gov
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Unemployment Rates



Workforce Services

FY 2018-19

Participants Served	178,200
Staff Assisted Services	46,071
Entered Employment %	72.6%
Annual Wages Earned by All	\$1.9B
Enrolled in WIA/WIOA Training	11,124
Entered Employment % for Trainees	88.8%
Registered Job Seekers on Jobs4TN.Gov	68,297
Registered Employers on Jobs4TN.Gov	24,905

Workplace Regulations and Compliance

FY 2018-19

Labor Standards	
Inspections Performed	3,500
Penalties Collected	\$500,000
Mine Safety	
Training Classes Conducted	250
Fees Collected	\$40,000
Boilers Inspections Performed	37,000
Boilers Fees Collected	\$2,800,000
Elevators Inspections Performed	27,000
Elevators Fees Collected	\$2,750,000
Amusement Devices Permits	
Issued / Fees Collected	500 / \$75,000

Worker's Compensation

FY 2018-19

Court of WC Approved Settlements	9,097
Benefit Rates	
Minimum Weekly Benefits	\$144
Maximum Weekly Temporary Benefits	\$1,056
Maximum Weekly Permanent Benefits	\$960
Drug Free Workplace Employers	3,696

MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

2019-20 Budget	Amount	% of Total
State	\$289,740,300	67.5
Federal	94,201,500	21.9
Other	45,308,300	10.6
Total	\$429,250,100	100.0

Suicide Rate per 100,000

Tennessee	17.3
United States	14.5
Rank	22nd

*American Association of Suicidology and TN Dept of Health &
TN Suicide Prevention Network 2017*

Nationally, suicide is the 10th leading cause of death. In Tennessee it is the 9th leading cause of death. 67.47% of all deaths by suicide are ages 24-64.

Mental Health Services	FY 2019-20 Amount	FY2018-19 Served
Middle TN Mental Health Inst.	\$55,418,200	3,201
Western Mental Health Inst.	\$39,717,200	916
Moccasin Bend Mental Health Inst.	\$41,207,500	3,189
Memphis Mental Health Inst.	\$20,938,200	1,484
Major Maintenance	\$450,000	N/A
Subtotal	\$157,731,100	8,790

Community Services

Administration	\$25,461,200	8,120
Community Mental Health Services	\$125,153,300	265,147
Community Alcohol/ Drug Abuse	\$120,904,500	59,068
Subtotal	\$271,519,000	332,335
Total	\$416,087,500	341,976

Phone

General	(615) 532-6500
Gambling Addiction	(800) 889-9789

Website

www.tn.gov/behavioral-health

INTELLECTUAL & DEVELOPMENTAL DISABILITIES

2019-20 Budget	Amount	% of Total
State	\$25,651,800	17.0
Federal	0	0.0
Other	130,182,400	83.0
Total	\$155,834,200	100.0

	FY 2019-20 Amount	Served
Developmental Centers		
Harold Jordan Center	\$8,254,700	28
Community Homes (ICFID)		
West TN	\$19,837,100	48
Middle TN	\$14,915,300	36
East TN	\$21,290,800	64
Seating & Positioning Clinics	\$3,546,800	705
Community Programs	\$14,844,100	4,570
Regional Offices	\$37,460,300	N/A
Major Maintenance	\$250,000	N/A
Protection From Harm	\$5,844,600	N/A
Administration	\$29,590,500	N/A

Phone

General (800) 535-9725

Website

www.tn.gov/didd



MILITARY

2019-20 Budget	Amount	% of Total
State	\$23,513,900	20.5
Federal	88,050,800	76.6
Other	3,355,200	2.9
Total	\$114,919,900	100.0

Approximately \$623 million additional federal dollars are spent in Tennessee that do not flow through the department.

Army Guard

Strength		9,088
Total Units		217
Major Command Units		5
Locations	91	Acreage 13,788
Buildings	606	Square feet 4,176,000

Air Guard

Strength		3,385
Total Units		6
Major Command Units		5
Locations	4	Acreage 570
Buildings	132	Square feet 1,456,465

Military Support Personnel

Federal	2,950
State	454

Tennessee Emergency Management Agency

Employees	108
Regional Emergency Operation Centers	3
Number of Declared Disasters (FY 2018-19)	1
Counties Declared (FY 2018-19)	59
Amount of Disaster Relief Grants (FY 2018-19)	\$71M
Number of Declared Disasters (FY 2017-18)	0
Counties Declared (FY 2017-18)	0
Amount of Disaster Relief Grants (FY 2017-18)	\$0

Phone

Recruiting and Retention (Army)	(800) 464-8273
Recruiting and Retention (Army)	(615) 313-2644
Recruiting and Retention (Air)	(615) 313-0730
Public Affairs Office	(615) 313-0633
TEMA Operations	(615) 741-0001
TEMA Public Affairs Office	(615) 741-0430

Website

www.tnmilitary.org

TEMA Website

www.tnema.org

REVENUE

2019-20 Budget	Amount	% of Total
State	\$102,597,100	75.4
Federal	20,900	0.0
Other	33,395,400	24.6
Total	\$136,013,400	100.0

FY 2018-19 Data

Tax Returns Processed	2,117,373
Electronic Commerce and Portal Returns	1,857,211
Electronic Funds Transfer Payments	\$16,544,742,862
Tax Collections (cash basis)	
State	\$15,371,926,208
Local Sales	\$2,831,260,970

Collection Services

Delinquent Collections	\$144,281,672
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Taxpayer Services

Active Accounts	
Sales and Use Tax	180,934
Sales & Use Tax Exempt Accounts	14,075
Franchise-Excise Tax	260,542
Franchise-Excise Tax Exempt Accounts	8,852
Total Phone Calls Received	416,166
Motor Vehicle Registration	
Registrations	7,485,049
Amount	\$341,683,043

Regional Offices

Chattanooga	Johnson City	Nashville
Cookeville	Knoxville	Shelbyville
Jackson	Memphis	

Out-of-State Offices

Atlanta, Georgia	Newport Beach, California
Chicago, Illinois	New York, New York
Houston, Texas	Philadelphia, Pennsylvania

Contacts

Nashville-Area and Out-of-State	(615) 253-0600
Statewide Toll-Free	(800) 342-1003
Email Address	TN.Revenue@tn.gov

Website

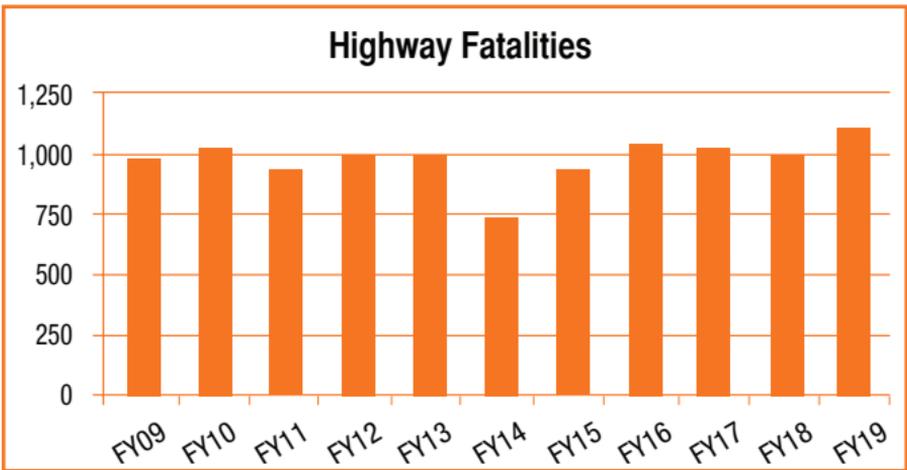
www.tn.gov/revenue

SAFETY

2019-20 Budget	Amount	% of Total
State	\$173,290,300	68.5
Federal	30,761,100	12.2
Other	48,825,300	19.3
Total	\$252,876,700	100.0

FY 2018-19 Data

Total Citations Issued		412,046
Total Accidents Investigated		30,192
Average Cost of Issuing One Driver License		\$29.20
Driver Licenses Issued		1,748,933
Handgun Permits Issued		166,969
Total Tennessee Highway Patrol Commissioned Officers		921
Administrative	26	
Miscellaneous Operations	196	
Road Troopers	699	
State Trooper Cost	\$428/day	\$111,312/year
Highway Patrol Pursuit Vehicle Annual Lease Cost		\$14,200/vehicle



Phone

Regional Highway Patrol Offices	
Chattanooga	(423) 634-6898
Cookeville	(931) 528-8496
Fall Branch (Johnson City Area)	(423) 348-6144
Jackson	(731) 423-6635
Knoxville	(865) 594-5793
Lawrenceburg	(931) 766-1425
Memphis	(901) 543-6255
Nashville	(615) 741-3181
Road Assistance from Cell Phone	*THP

Website

www.tn.gov/safety

STATE COMMISSIONS

2019-20 Budget

Commission on Children and Youth \$5,996,000

Phone (615) 741-2633

Commission on Aging and Disability \$48,082,700

Phone (615) 741-2056

Alcoholic Beverage Commission \$9,156,000

Phone

Chattanooga (423) 634-6434

Knoxville (865) 594-6342

Memphis (901) 543-7284

Nashville (615) 741-1602

Human Rights Commission \$2,759,000

Phone (615) 741-5825

(800) 251-3589

Health Services & Development Agency \$1,262,600

Phone (615) 741-2364

TRICOR \$29,577,100

Phone (615) 741-5705

TN Public Utility Commission \$9,340,400

Phone (800) 342-8359

TACIR \$3,475,500

Phone (615) 741-3012

Tennessee Arts Commission \$9,853,200

Phone (615) 741-1701

TN Council on Developmental Disabilities \$2,687,700

Phone (615) 532-6615

Tennessee State Museum \$8,640,900

Phone (615) 741-2692

(800) 407-4324

STRATEGIC HEALTH-CARE PROGRAMS

2019-20 Budget	Amount	% of Total
State	\$40,748,000	17.4
Federal	189,891,000	81.4
Other	2,709,100	1.2
Total	\$233,348,100	100.0

	Estimated FY 18-19
AccessTN*	
State	\$0
Total	\$0

*AccessTN is funded by AccessTN Reserves in the amount of \$3,848,700.

CoverKids	
State	\$30,693,500
Federal	182,259,300
Other	861,900
Total	\$213,814,700

CoverRx	
State	\$9,554,600
Other	1,600,000
Total	\$11,154,600
Number of Prescriptions	815,650

Websites: www.tn.gov/coverkids
www.tn.gov/tennicare/coverrx



TENNCARE BUREAU

2019-20 Budget	Amount	% of Total
State	\$4,087,732,900	32.2
Federal	7,839,339,700	61.8
Other	748,677,800	6.0
Total	\$12,675,750,400	100.0

TennCare, a managed care system, replaced Medicaid on 1-1-94. TennCare provides health care for those eligible for the program. Under state contract, Managed Care Organizations provide inpatient and outpatient hospital care; medical supplies; home healthcare; hospice care; and physician, mental health, substance abuse, lab, x-ray, ambulance and long-term care services. TennCare pays for all prescriptions via a Pharmacy Benefits Manager (PBM).

Administration	FY 19-20
State	\$143,748,600
Federal	366,466,700
Other	2,091,900
Total	\$512,307,200

TennCare Medical Services	
State	\$2,965,627,500
Federal	6,004,751,800
Other	711,895,900
Total	\$9,682,275,200

Intellectual Disabilities Services	
State	\$345,149,200
Federal	629,464,300
Other	65,000
Total	\$974,678,500

Supplemental Payments	
State	\$175,316,000
Federal	441,382,100
Other	34,625,000
Total	\$651,323,100

Medicare Services	
State	\$457,891,600
Federal	397,274,800
Total	\$855,166,400

Average Annual Enrollment	
TennCare	1,400,000
Home/Community Based	22,600
Nursing Homes	17,800

Episodes of Care	
Developed and Implemented	48
In Development	0

TENNESSEE BUREAU OF INVESTIGATION

2019-20 Budget	Amount	% of Total
State	\$54,846,600	60.5
Federal	11,978,600	13.2
Other	23,871,000	26.3
Total	\$90,696,200	100.0

FY 2018-19 Employee Data

Bureau Employees		553
Administrative Services Division	54	
Training Division	10	
Criminal Investigation Division	170	
Criminal Justice Info. Systems Division	68	
Drug Investigation Division	80	
Forensic Services Division	147	
Information Systems Division	24	

FY 2018-19 Statistical Data

Criminal Investigation Division		
Cases Closed	1,325	
Cases Opened	1,512	
Active Cases	947	
Drug Investigation Division		
Cases Closed	242	
Cases Opened	293	
Active Cases	586	
Total Forensic Cases		62,387
Total Fingerprint Cards Processed		648,289
Top Ten Fugitives Apprehended		22
Firearms Background Checks Processed		472,181
DNA Samples Processed and Catalogued		28,189
Registered Sex Offenders as of June 30, 2018		24,644

Regional Offices

Chattanooga	(423) 634-3044
Cookeville	(931) 526-5041
Jackson	(731) 984-6600
Johnson City	(423) 434-6424
Knoxville	(865) 549-7800
Memphis	(901) 379-3400

Forensic Laboratories

Knoxville	(865) 549-7800
Memphis	(901) 379-3400
Nashville	(615) 744-4000

Website

www.tn.gov/tbi

TENNESSEE HOUSING DEVELOPMENT AGENCY

2019-20 Budget

(Exclusive of Bond Funds)	Amount	% of Total
State Appropriation Grants	\$0	0.0
Fed. Grants (HOME)	8,101,100	2.1
Fed. Grants (Emerg. Solutions)	2,768,800	0.7
Fed. Grants (Weatherization)	2,953,200	0.8
Fed. Rental Assist. (Section 8)	278,460,700	72.5
Fed. Grants (LIHEAP)	55,797,400	14.5
Fed. Grants (National Housing Trust)	6,000,000	1.6
Fed. Grants (Neighborworks)	0	0.0
Fed Grants (Appalachian Regional Council)	0	0.0
AG Mortgage Settlement	4,900,000	1.3
Interest on Agency Funds	20,000	0.0
Current Services Revenue	23,099,000	6.0
Prior Years' Grant Funds	2,000,000	0.5
Total Funds Available	\$384,100,200	100.0

Uses of Funds

State Grants	\$4,900,000	1.3
THDA Grants	6,675,000	1.7
Fed. Grants (HOME)	7,571,500	2.0
Fed. Grants (Emerg. Solutions)	2,557,000	0.7
Fed. Grants (Weatherization)	2,000,000	0.5
Fed. Rental Assist.(Section 8)	266,810,400	69.4
Fed. Grants (LIHEAP)	55,000,000	14.3
Fed. Grants (National Housing Trust)	6,000,000	1.6
Fed. Grants (Neighborworks)	0	0.0
Fed. Grants (Appalachian Regional Council)	0	0.0
Operations:		
Personnel Services/Benefits	26,516,500	6.9
Other	6,069,800	1.6
Total Uses of Funds	\$384,100,200	100.0

FY 2018-19 Data

Mortgage Activity

Loans	4,720
Amount	\$704,635,151
Average Income	\$52,470
Average Mortgage	\$137,692

Grants Awarded

Housing Trust Fund	\$5,921,000
Federal Grant Program (HOME)	\$7,470,200

Rental Assistance (Section 8)

Federal Rent Subsidy	\$222,008,200
Units	34,467

Debt Authority and Issuance of Bonds (6-30-19)

State Statutory Debt Authority	\$2,930,000,000
Bonds Outstanding	\$2,575,725,000
Bonds Issued Since 1974	\$11,245,578,377
Federal Tax-Exempt Debt Authority Available	\$937,676,197

Phone

Agency	(615) 815-2200
Information	(615) 815-2182
Toll-free	(800) 228-THDA(8432)

Website

www.thda.org

TENNESSEE WILDLIFE RESOURCES AGENCY

2019-20 Budget	Amount	% of Total
Wildlife and Boating Funds	\$54,527,100	40.8
Wetlands Fund	14,833,900	11.1
Federal	36,294,600	27.1
Other	28,161,100	21.0
Total	\$133,816,700	100.0

FY 2018-19 Wildlife Data

Licensed Hunters	693,920
Licensed Anglers	868,489
Boats Registered	240,105
Non-consumptive Users of Wildlife (e.g., birdwatchers, etc.)	2,666,205
Wildlife-related Expenditures	\$9,700,000,000
Hunting and Fishing Expenditures	\$4,200,000,000

FY 2018-19 Licenses Sold

	Units	Revenue
Resident Combination Hunting & Fishing	311,175	\$10,268,775
Resident Big Game	84,106	2,775,498
Resident Sportsman	55,421	9,144,465
Nonresident Combination Hunting & Fishing	186,183	9,716,170
All Other Types	480,116	5,766,577
Total Licenses / Permits	1,117,001	\$37,671,485

Wildlife Management Areas	130	Acres	1,622,761
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Phone

West Tennessee	(800) 372-3928
Middle Tennessee	(800) 624-7406
Plateau	(833) 402-4698
East Tennessee	(800) 332-0900
Game or Fish Violations	(800) 255-TWRA

Website

www.tn.gov/twra



TOURIST DEVELOPMENT

2019-20 Budget	Amount	% of Total
State	\$22,472,100	69.4
Federal	0	0.0
Other	9,888,200	30.6
Total	\$32,360,300	100.0

Economic Impact Estimates (CY 2018)

Tourism-generated Spending	\$22.02 billion
State Sales Tax Revenues Generated by Tourism	\$1.1 billion
Local Sales Tax Revenue Generated by Tourism	\$596.5 million
Tax Revenue Generated by International Travelers	\$200.2 million
Tourism-related Employment	189,757

Tourism Data (CY 2018)

Total Person Stays/Lodged Nights	119.4 million
Welcome Centers	16
Welcome Center Visitor Count	15 million

Popular Attractions in Tennessee (CY 2018)

Dollywood and Dolly's Splash Country, Pigeon Forge
Bass Pro Shop at the Pyramid, Memphis
Grand Ole Opry and Museum, Nashville
Memphis Zoo, Memphis
Country Music Hall of Fame and Museum, Nashville
Bristol Motor Speedway, Bristol
Nashville Zoo, Nashville
Ober Gatlinburg, Gatlinburg
Tennessee Aquarium, Chattanooga
Graceland - The Home of Elvis Presley, Memphis
Memphis Pink Palace Museum, Memphis
Musicians Hall of Fame and Museum, Nashville
Knoxville Zoo, Knoxville
Ruby Falls, Chattanooga
Casey Jones Village, Jackson

Tennessee's Top 5 Visited National Battlefields, Parks and Recreation Areas (CY 2018)

Great Smoky Mountains National Park
Natchez Trace Parkway
Chickamauga & Chattanooga National Military Park
Big South Fork National River & Recreation Area
Shiloh National Military Park

Tennessee's Top 5 Visited Tourism Counties (CY 2018)

Davidson
Shelby
Sevier
Knox
Hamilton

Phone

Department Information (615) 741-2159
Toll-free Travel Information 800-GO2TENN

Websites

www.tnvacation.com

TRANSPORTATION

2019-20 Budget	Amount	% of Total
State	\$1,055,909,300	46.0
Federal	1,074,169,600	46.8
Other	40,576,600	1.8
Bonds	124,000,000	5.4
Total	\$2,294,655,500	100.0

Highways (in miles)

State-maintained Highways		13,890
Interstate	1,201	
70-mph Posted Interstate	800	
Other National Highway System	3,825	
Surface Transportation Program	14,164	
Scenic Parkways	3,423	
State Park Roads	497	
2019-20 Contract Maintenance (private)		\$81,140,000
2019-20 Bridge Grant Program (state funds only)		\$9,540,000
2019-20 State-aid Road Program (state funds only)		\$21,082,000
Average Resurfacing Cost Per Highway Mile		\$104,595

Vehicle Fleet

Total Vehicle Fleet	3,104
Alternative Fuel Vehicles	1,120

Intelligent Transportation Systems (SmartWay)

Participating Counties	32
Interstate Miles	546
Traffic Detectors	1,065
HELP Trucks	121
Cameras	551

Biofuel Green Island Corridor Project

Biodiesel (B20) Pumps	10
Fuel Ethanol (E85) Pumps	81

Bridges

	19,903
Functionally Obsolete	2,552
Structurally Deficient	879
Estimated cost to repair, rehabilitate, or replace to bring bridges up to standards	\$3.42 billion

Litter

Annual litter pickup/prevention grant	\$5,800,000
60 counties recycle litter	
88 counties use inmates to clean highways	
1981- 2019 tons of litter removed	333,000

Adopt-A-Highway

1,559 volunteers picked-up litter on approximately 570 miles of state routes.
 Pounds Removed: 31,665 Volunteer Hours: 1,290 Pick-ups: 151

TRANSPORTATION *(continued)*

Airports

Publicly-owned airports	68
Commercial airports w/scheduled service	6
Privately-owned airports open to public	5

Public Transportation

Public transit service for rural areas is available in 95 counties and funded by federal, state, and local governments.

Railroads

29 railroads operate over 2,940 miles of line in Tennessee. 22 are short-lines, and operate 771 of the 2,940 miles.

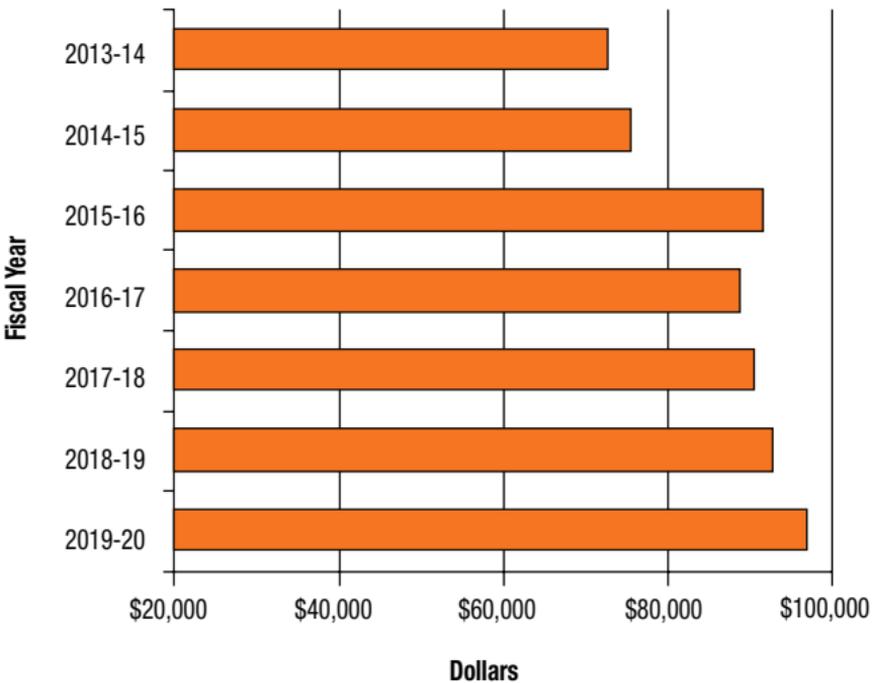
Tennessee's first Commuter Rail Service began on September 18, 2006, and is a 32 mile line from Lebanon to Nashville with six stations.

Average Annual Commuter Rail Ridership 281,433

Waterways

Approximately 976 miles of waterways are navigable on the Tennessee, Cumberland, and Mississippi Rivers and their tributaries, where port and terminal facilities are available.

Average Resurfacing Cost per Highway Mile



Phone

Information	(615) 741-7736
Road Condition Hotline	511
Road Condition Toll-free	(877) 244-0065

Websites

www.tn.gov/tdot
www.TN511.com

VETERANS SERVICES

2019-20 Budget	Amount	% of Total
State	\$7,049,600	81.5
Federal	1,192,900	13.8
Other	405,600	4.7
Total	\$8,648,100	100.0

Approximately \$4.4 billion federal dollars are spent in Tennessee that do not flow through the department.

Departmental Information FY 2018-19

Tennessee Veterans (9/30/18)	478,599
Field Offices Statewide	9
State Veterans Cemeteries (Knoxville [2] , Memphis, Nashville, Parkers Crossroads)	5
Total burials	1,699

Veterans Benefit Offices

Chattanooga	(423) 634-6488
Crossville	(931) 707-9225
Ft. Campbell	(931) 431-3784
Jackson	(731) 423-5614
Knoxville	(865) 594-6158
Memphis	(901) 532-8990
Mountain Home	(423) 434-3008
Murfreesboro	(615) 849-0736
VA Medical Center Memphis	(901) 523-8990
VA Medical Center Nashville	(615) 327-4751
Cemeteries	
Knoxville (2)	(865) 577-3228
Memphis	(901) 543-7005
Nashville	(615) 532-2238
Parkers Crossroads	(731) 967-4127
Commissioner's Office	(615) 741-2345
Appeals Division	(615) 695-6385

Website

www.tn.gov/veteran

State Veterans Homes

State Veterans Home Board	
Clarksville	(931) 245-4700
Humboldt	(731) 784-8405
Knoxville	(865) 862-8152
Murfreesboro	(615) 895-8850
Average Beds Per Facility	132
Total Beds	528

Website

www.tsvh.org