



GENERAL ASSEMBLY OF THE STATE OF TENNESSEE  
FISCAL REVIEW COMMITTEE

320 Sixth Avenue, North – 8<sup>th</sup> Floor  
NASHVILLE, TENNESSEE 37243-0057  
615-741-2564

**Sen. Bill Ketron, Chairman**

Senators

Douglas Henry                      Reginald Tate  
Brian Kelsey                        Ken Yager  
Eric Stewart  
Randy McNally, *ex officio*  
Lt. Governor Ron Ramsey, *ex officio*

**Rep. Curtis Johnson, Vice-Chairman**

Representatives

Tommie Brown                      David Shepard  
Jim Coley                            Tony Shipley  
Charles Curtiss                      Curry Todd  
Johnny Shaw                         Mark White  
Charles Sargent, *ex officio*  
Speaker Beth Harwell, *ex officio*

**M E M O R A N D U M**

TO:                                      The Honorable Mark Emkes, Commissioner  
   Department of Finance and Administration

FROM:                                   Bill Ketron, Chairman, Fiscal Review Committee  
   Curtis Johnson, Vice-Chairman, Fiscal Review Committee

DATE:                                   September 21, 2011

SUBJECT:                              **Contract Comments**  
   (Fiscal Review Committee Meeting 9/20/11)

**RFS# 337.10-69211 (Edison 23622)**  
**Department: Labor & Workforce Development/Employment Security**  
**Vendor: Faneuil, Inc.**  
**Summary: The vendor provides overflow call center services during high volume claim periods for the State’s unemployment benefits. The proposed amendment increases the maximum liability by \$500,000.**  
**Current maximum liability: \$2,947,120**  
**Proposed maximum liability: \$3,447,120**

After review, the Fiscal Review Committee voted to recommend approval of the contract amendment.

cc: The Honorable Karla Davis, Commissioner  
Ms. Jessica Robertson, Chief Procurement Officer  
Mr. Robert Barlow, Director, Office of Contracts Review